

Note: These minutes are a draft and are not to be considered official until approved at the next meeting.

	<p>Iowa 911 Communications Council Meeting Thursday, August 10th, 2023 9:30 – 10:15 AM Dallas County Human Services Campus 25747 N Avenue, Adel IA 50003</p>
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Call to Order

The meeting was called to order by Chair Rob Rotter at 9:30 AM and a quorum was determined from those present.

Roll Call

	Representative	Attendance
Iowa Association of Public Safety Communications Officers (APCO) Secretary	Cara Sorrells	Present
alternate	Angie Dobyys	Present
Iowa Chapter of the National Emergency Number Association (NENA)	Chris Jasper	Present
alternate	Shanna Krogmeier	
Iowa Geographic Information Council	Jeff Miller	Present
alternate	Sarah Haberl	Present
Iowa State Sheriffs & Deputies Association (ISSDA)	Robert Rotter	Present
alternate	Brad Shutts	
Iowa Peace Officers Association (IPO)	George Griffith	Absent
alternate	vacant	
Iowa Professional Firefighters (IAPFF)	Mike S. Bryant	Present
alternate	Doug Neys	
Iowa Firefighters Association (IFA)	Mark Murphy	Retired
alternate	Tom Berger	Absent
Iowa Emergency Managers Association (IEMA)	Tracey Bearden	Present
alternate	Sean Snyder	
Iowa Department of Public Safety (IDPS)	Richard Pierce	Present
alternate	Robert Johannesen	
Iowa Emergency Medical Services Association (IEMSA)	Rob Dehnert	Present
alternate	Paul Andorf	
Iowa Telephone Association <15,000	Adam Welp	Present
alternate	Scott Havel	
Iowa Telephone Association >15,000	Taylor Teepell	Absent
alternate	Wayne Johnson	
Cellular Providers	Steve Zimmer	Absent
alternate	Bill Tortoriello	
PCS Providers	Joe Sargent	Absent
alternate	vacant	
Auditor of the State, Ex-Officio member	John McCormally	Absent
Staff:		
Blake DeRouchey, 911 Program Manager		Present

Guests also present in person or by teleconference:

Hollie Davidson, ISICSB	Chris Maiers, CISA Region 7
Kirk Hundertmark	Erin Froning, Clear Lake PD
Nick Brockman, Polk County SO	Lynne Warren, Zetron
Stephanie DeVault, ICN	Brian Hitchcock, Webster County Comm
Tom Holladay, RACOM	Jesse Green, Iowa Legislature
Paige Klaaren, Iowa County 911	Mark Van Hooser, Buena Vista Co 911
Terry McClannahan, Dallas County SO	John Benson, Iowa HSEMD
Marilyn Stayner, Worth County 911	Wendi Hess, Woodbury County 911
Duane Vos, RACOM	Josh Duden, Dept of Public Safety
Haley Nichols, SWIC	Doug McCasland, Warren County 911
Chad Gappa, Motorola	Brian Mullenbach, Connectronics
Chief Mentola, Westcom	Diane Sefrit, SCI Regional 911
Jordon Sanders, Shelby County	Brad Button, Des Moines PD
Brenda Wright, Fayette County 911	Chris Hare, Buchanan County EMA
Dominic Baldi, IUB	Doug Farrell, ICN
Heath Hove, Dept of Public Safety	Travis Hitchcock, Mills County
Bill Burnett, Comtech	Brad T
Courtney Pershall, SECC	Todd Malone, SECC
Jill Harvey, Page County EMA	Shawn Olson, Plymouth County
Luke Erpelding, Dept of Public Safety	Ryan Mulhall, ICN
Bobbie Wells, Sac County 911	Paul Guest, Zetron
Sarah McClure, Ames PD	Stacen Gross, GeoComm
Aubyn Giampolo, Westcom	Charissa Mueller, Kossuth County
Donald Pool, Van Buren County EMA	Jason Webster, Floyd County
Jeremy Cremeans, Tama County 911	Jim Sholly, Cerro Gordo County
Jon Paoli, Iowa HSEMD	Judy Flores, Black Hawk County
Justus Thompson	Mandy Bieber, Delaware County EMA
Nick Laning, Advocacy Strategies	

Introductions

Chair Rob Rotter welcomed everyone. A roll call was conducted by Secretary Cara Sorrells of the board members in attendance. A quorum was established, and the meeting continued.

Approve the Agenda

Chair Rob Rotter asked for a motion to approve the agenda as presented. Motion by Richard Pierce to approve the agenda. Seconded by Chris Jasper. All ayes. Passed.

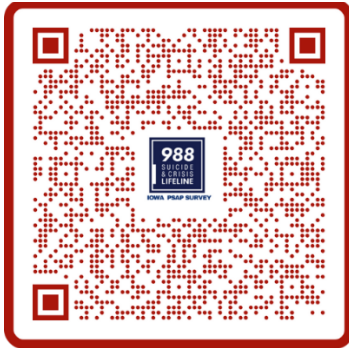
Approve the Minutes

Chair Rob Rotter asked for a motion to approve the previous meeting minutes. Motion by Richard Pierce to approve the minutes. Seconded by Chris Jasper to approve the minutes of July 13th, 2023. All ayes. Passed.

State of Iowa Administrator Reports (Blake DeRouchey)

Program Manager Report

- Program Financials and End of Year Pass through discussion
- ECRF roll out – Completed
- 911 to 988 Pilot Transfers and survey
- Iowa Falls PD Consolidated – 110 PSAPs



<https://bit.ly/988SurveyIowa>

Blake DeRouchey presented the financial reports and explained that since it was the end of the year there are a couple additional things to look through. Starting at the top of the 911 Expenditure Report the wireless surcharge was 7.9 million dollars and the interest \$72,000. The prepaid revenue was \$542,000 and that brings the total surcharge to 8.5 million dollars for the quarter. There was nothing noteworthy to discuss as far as network costs. The amount transferred over to the operating surplus for the quarter was \$583,385.

The next section is the quarterly operating surplus summary and there was nothing of note there. DeRouchey did want to detail the next section concerning the end of year surplus summary. At the end of every fiscal year, they analyze how much they have available in the surplus to pass through to local jurisdictions. They divide that up by the number of PSAPs and pass that through equally. When they started that process in 2017-2018 the starting point for the surplus was around 24 million dollars. They've done a number of things since then, like a significant amount of virtual consolidation. There are 70 plus PSAPs on shared services, and they have absorbed the wireline network onto the existing ESInet. They've made a lot of significant capital investments and recurring costs there. Also, as they've passed money through, the starting point becomes less and less every year. They are at a point now the surplus has gotten down to about 7 million dollars. With the surplus they do a couple of things, per Chapter 34A they are allowed to keep up to 12.5% of annual revenue for catastrophic reserve. The idea at the time being if a data center took a tornado hit and they had to rebuild that really fast they wanted the capital to be able to do that, instead of going to the legislature and ask for money.

They have transitioned the Comtech contract to a hosted service-oriented contract. In theory if that scenario happens, they don't necessarily have to have the capital for a Comtech data center replacement. That is something Comtech would do on their own. However, they do have Zetron host facilities, that is kind of the same premise. If there was a catastrophic incident at one of those host sites, they would need the capital to be able to replace that really fast. Thus,

they had a number of discussions when looking at the end of the year pass through money. If they would have zeroed out and passed through the surplus the way they normally do there would not have been any pass through. They would not have had enough money in the surplus to cover their Zetron commitments for next year, and still withhold that 12.5% catastrophic reserve. The catastrophic reserve would have been 4.1 million dollars. In order to have this conversation and in order to pass some revenue through, they wisely chose to try to maintain what they need and not more than what they need. They decided to retain 2 million dollars instead of the 4.1 million dollars. That still covers their needs if they have to replace one of those Zetron hosts, and allows for passing funding through. This is for all of those questions that come into the office concerning the pass through and how PSAPs used to get \$50,000 of pass-through money but now we are getting \$10,000, this is some of the calculus that goes into this.

DeRouchev has talked over the past year or so and they are very consciously looking at revenues and expenditures. One of the indicators that led them to this conversation happened about a year ago when they had to dip into the surplus to cover their recurring costs. They like to use what they call the front end of the fund to cover recurring costs but for the first quarter of the previous fiscal year they had to dip into the surplus to cover those recurring costs. There are some reasons for that, and they've tried to restructure how they pay bills throughout the year instead of coming out that first quarter of the year. That is one thing they have done to try to manage that. Another indicator if you go to the final box, you'll see the year-to-date operating surplus revenue is the top line there. If you add up every quarter how much they moved into the surplus, the top line there is 1.7 million dollars. The entire year they moved 1.7 million dollars into the surplus. If you go to the last figure, the virtual consolidation (non-recurring) cost that is 2.7 million dollars. That is upside down and means they are spending more out of the surplus than they are moving into the surplus. That is another indicator that they are raising some red flags and are trying to figure out what they need to do to manage the fund, which is their statutory responsibility.

HSEMD Director John Benson was in attendance and addressed the audience. He stated that this happens occasionally, about every ten years it seems like, with the 911 financials. "We, as a community, need to be having a conversation about how we are going to keep this thing going. Because we can juggle the numbers this year and it's fine but in future years it's not going to get better, in fact, it will get worse. So, the question becomes what as a community are we going to do in response to this? The easiest answer, at least for us sitting in the room, is let's jack the surcharge up. Simple, right? Politically that isn't going to be so easy. I'll tell you that right up front right now." Benson was not opposed to asking for an increase in surcharge but stated that we, as a community, run into some political difficulties in doing that. If the sole answer that we bring to the table to balance the sheet is more revenue, we will get asked the question right up front, what are you doing on the expense side of the equation? The other question we will get asked is why do you have 111 of these things? When we've already demonstrated that technology wise there is no reason to have 111.

His charge to Blake going forward is to get this discussion going. He did not expect us to have an answer for the upcoming General Assembly session that starts in January. It's too short of a time frame. The year after that, as a community, we need to be prepared to bring forth a package that they can work with. His counsel to us as a group would be that there are going to be aspects of that that you are not going to like. There will be things in there that he does not like either, as being responsible for running the network, but as a community we have to get this figured out. The legislature is asking that, the Governor is asking him how we are going to make this sustainable for the future. The last time they did a surcharge increase was 2013, we went from \$.65 to \$1.00, and at some other point they moved the wire over to \$1.00 as well. That is his ask of the 911 Council and the 911 community, we need to work together as a group to figure out what this looks like. If we do status quo; this is not good, and we will be upside

down sooner rather than later. It will be not just a little upside down it will get upside down fairly quickly. Benson added that for those of us who were old-timers, we were upside down about 2001-2002, when they first started this. You may remember that the surcharge was \$.50 back then and it was only on cellular and PCS phones. Then we made the leap to \$.65 and there was the recognition that we had better go up to \$1.00. Again, he is not opposed to asking to increase the surcharge, but that can't be the only answer that we as a community bring to the table. We have to start looking at other additional efficiencies. The thing that will hurt the most in the community is legitimately talking about physical consolidation of answering points.

DeRouchev added that it is easy to come to mind that they are spending all of this money on Zetron and shared services. Last year they did a bit of an analysis and all of the PSAPs that joined shared services (70 plus) if those PSAPs had bought their own individual equipment compared to what they were able to do through economies of scale and the purchasing power of the state, they saved 11 million dollars. So, yes, they are spending that money, but it is ultimately saving the community money by having the state help subsidize that.

Chair Rotter asked if a percentage has ever been considered versus a flat rate surcharge that never moves or deals with costs as they rise. An example would be a percentage of your cellular phone bill instead of a flat rate that is stagnant and doesn't deal with inflation. We tax on percentages all the time, how did we ever get to a flat rate, and this was a rhetorical question. Benson didn't believe it had ever been considered, here or nationwide. DeRouchev added that some other states do have some creative methods, but he had not heard of that one. In some cases, the legislature might give the council or whomever the authority to go up to a certain amount and have it flexible from year to year. Or they might have a jump for two to three years and have that sunset, but he has not heard that percentage concept.

Another point Chair Rotter made was that a lot of the time we look at the total amount of PSAPs and back when the study was done, we really had to educate legislators thinking that if we could just reduce them, we would reduce costs. In fact, if you look, since we are a rural state, 911 is just one of the layers of duties telecommunicators do. 911, administrative calls, clerical calls, and some are also involved in jail duties. They did their own study in Iowa County to see if they could possibly share services and what they found is they would just add another bill because they would have to have all the people they already have plus pay someone like Linn County or Johnson County to do 911 dispatch. There was actually not a savings but actually an increase of several hundred thousand dollars a year. "Again, preaching to the choir, but I hope that's a message that legislators hear a lot of because it is, you can look at it at 113 PSAPs and say well reduce it to 5, we're going to just cut costs astronomically because I don't think it's going to happen at all. We're going to move costs, certainly, but I don't see the savings." It is not only a rural thing, but he has also heard metro area Sheriffs say the same thing.

The emergency call routing function (ECRF) with Comtech (geospatial routing) has been completed. If there is any fine tuning that you are noticing or you are getting calls from areas that you used to not get calls from, it is probably tied back to your GIS data. They are not using tower face routing anymore. Get in contact with Blake or Comtech so that they can have a conversation and get that sorted out.

DeRouchev reported that 911 to 988 pilot transfers are underway at the three pilot PSAPs. The three pilot PSAPs are Johnson County, Muscatine, and Black Hawk County. They have had some successful 911 to 988 transfers and they are ready for the next phase of this. That is continuing to turn up additional PSAPs with this capability. The technical side is quite easy, it is refining the protocols and making sure that everyone is on the same page about when to make those transfers over to 988. In order to prioritize, engage interests, engage attitudes on this entire topic they have a survey that they sent out earlier this week. There is a QR code on the screen that will take you right to that survey if you haven't filled it out. When this project started, it

specifically started with 911 calls. As part of the pilot, they quickly learned that sometimes somebody is calling the ten-digit number into your Sheriff's Office or Police Department. The survey tried to capture that as well. There are two sections as you will see, the first one is specific to 911 calls, and the second section is related to administrative line calls and attitudes to transferring those type of calls over to 988. Both are possible and both are being used as part of the pilot. They are just trying to gauge where you are at on that topic. His hope and thought is that eventually everyone in the state will be doing this. It might take awhile to get there and there are going to be some hurdles. There are going to be some folks that aren't quite ready to do that, or you might already have a relationship locally with mental health capabilities. Those that are ready and wanting to right away, they are interested in enabling that.

Wendi Hess asked if they were tracking those transfers or if there was any critique of the pilot. DeRouche explained that over the course of the last year or so, they have had a working group with HHS, that is the state department managing 988. There are two 988 centers in Iowa, one in Cedar Rapids and one in Iowa City, and they have monthly touch bases with all of those parties. They try to refine the protocols and provide that feedback. Nationally they are looking at best practices as well. They are still trying to figure out and refine the best way to transfer back, if the PSAP does transfer to 988, and something escalates, and the decision is made that it needs to go back. It is not an elegant solution at this point, it's still relaying the 10-digit number that you have to transfer back to, to get to the PSAP. Hess then asked if 988 knows that the call is coming from a PSAP and the answer was no, this is a warm transfer. The couple that has happened, some of the feedback has been that we need to rehearse this a little bit better. During that warm handoff, what do you say as you're handing it off, so you not only have the flow chart of when to transfer, but also refining it even more to segwaying (sic) the conversation over to 988.

Last month DeRouche reported that Perry PD had folded into the Dallas County Sheriff's Office. Similarly, this month, Iowa Falls PD folded into the Hardin County Sheriff's Office. The current number of PSAPs is 110 but that being said Cedar Falls DPS is going back to 24x7 here in the near future so that will bring the number of PSAPs back up to 111.

2023 GIS Information

- Benchmarks 2024
 - **Upload Quarterly**
 - 98% GIS
 - 98% ALI to Road Center Line
 - 0 Critical errors
 - Paid out at end of quarter
 - Monthly uploads for FY 24
 - Discussion on "end of month finish line"

FY2024

- July - 99 Counties

DeRouchev gave a quick update on GIS grants and reminded everyone that they have moved to monthly updates and monthly uploads is one of the benchmarks. In July, with July being the first month of the fiscal year, all 99 counties met those benchmarks. Also, as a reminder, they are not doing those payouts until the end of the quarter. There was a bit of a conversation within their office and the GIS community regarding the "end of month finish line". They want frequent updates and if it is more than once a month that is great. As long as you meet the benchmarks within that month, they don't care how you close the month out with. For instance, if you meet the benchmarks for 28 days, and on the last day of the month you upload your data and accidentally introduce a critical error, you are not penalized. You have met the benchmarks for the month. There is not this artificial end of month that you have to cross, and they want frequent updates. If they were to penalize people, they would literally only see one upload a month and they wouldn't see new data coming into the system. As long as you have met the benchmarks once a month, you have met the benchmarks and you get your grant funding.

Current Travel/Public Ed/Training Fund

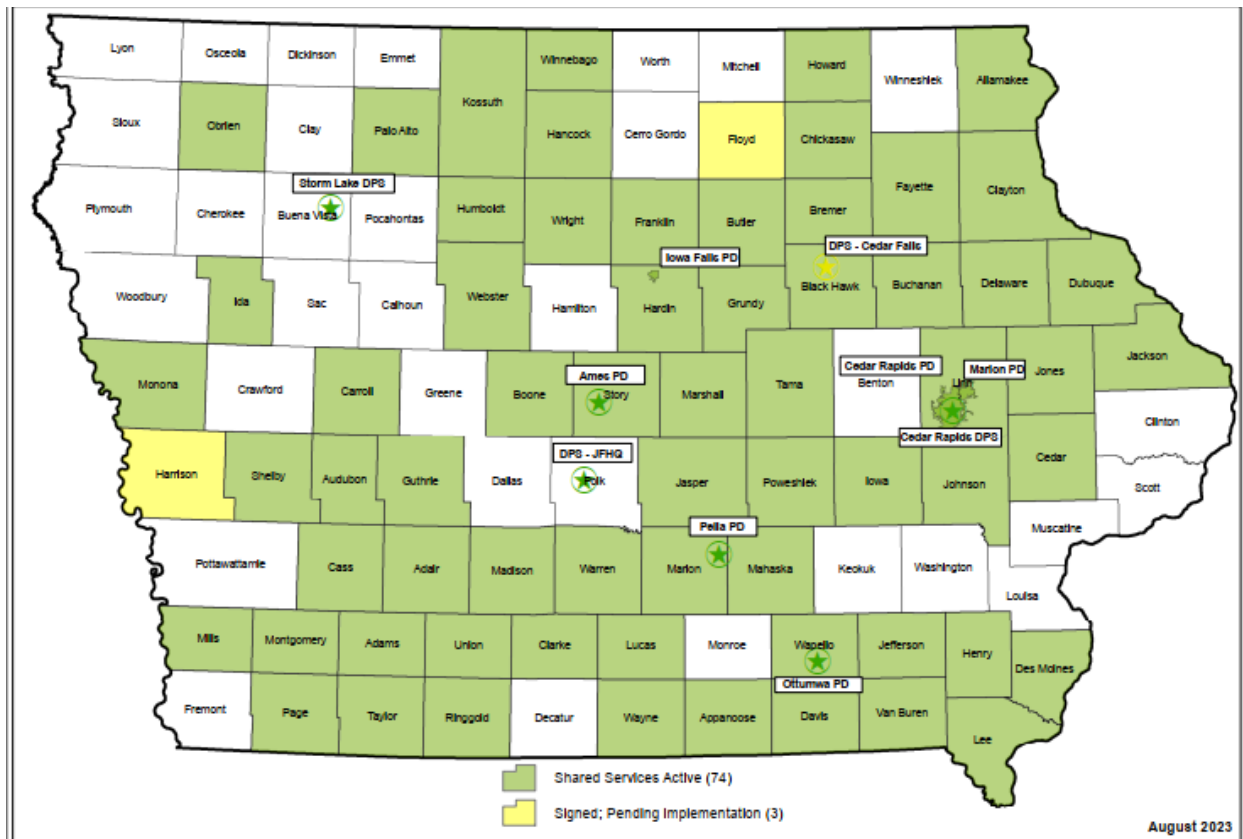
- **\$100,000 Annually (FY2024)**
- Amount Remaining: \$86,275
- Statewide Training Presentation

There were no training applications to approve today but Blake advised that there is a presentation on the agenda that Allie and Zetron will be doing concerning a statewide training concept.

Zetron Shared Services Monthly Status Update – Lynne Warren

Program Updates

- Cedar Falls DPS goes live Aug 30.
- Other upcoming MAX Call Taking deployments:
 - Harrison Co
 - Floyd Co



IOWA INSIDER

ISSUE 21

SUMMER 2023

According to an Illinois University Study, "the Old Farmer's Almanac is roughly 52 percent accurate," yet we are still curious about what it says. The Farmer's Almanac's long-range weather outlook for the season predicts temperatures will soar across most of the nation, with occasional heavy precipitation and hurricane threats. So, prepare for a summer of sizzling temperatures and extreme weather conditions, get ready to turn up the AC, and you might as well stock up on sunscreen because summer 2023 will be hot!

This summer is busy from an NG9-1-1 Shared Services program point of view, with many agencies coming onto the NG9-1-1 shared services platform and others adding or updating other services.

We wish everyone a fun and safe summer season!

- Email lynne.warren@Zetron.com with your contact information to subscribe.

Questions?

New website: <https://homelandsecurity.iowa.gov/programs/911-program/>

Statewide Training Funds Request (Allie Bright & Paul Guest)

- Available to all dispatchers and supervisors
- Funding out of the statewide training fund
- Two options have been provided for consideration
- Feedback opportunity



On-site Option

- **ONSITE TRAINING, CUSTOMER PREMISES**

- Onsite Training (2 full days): Courses can be attended separately;
- Day Two supports Day One, attendees can attend either day separately if schedule does not allow attendance for both days;
- One trainer over several weeks;
- Training open to allow surrounding regions to attend, unlimited seating.
- Includes travel, printing, delivery and supplies

* Number can be adjusted up or down.

On-site (Example)

Curriculum is customized & derived from our LEADERSHIP DEVELOPMENT Courses /Training Portfolio

	COMMUNICATIONS WITH PURPOSE 2 (4HR) repeated or 1 (8HR) OPEN TO ALL This course focuses on staffing retention and professional communications and personal development in PSAPs & Comm Centers. Attendees learn how to work & collaborate as a team, notice stress in themselves and others, the importance of peer support, leadership by example, and individual accountability & career purpose. They will practice real world examples in character-based communications and Goal Setting. Extended courses include social media best practices, time management, workplace wellness. Goal: Setting both personal and professional goals, career path thinking, and communication tips between shifts, individuals, and management ...that serve to inspire & improve 9-1-1 call taker coping skills, morale and problem-solving skills.
Day One 8a to 5p	
Day Two 8a to 5p	SUPERVISOR WORKSHOP: 2 (4HR) repeated or 1 (8HR) OPEN TO EMERGING SUPERVISORS & SUPERVISORS Workplace Strategies & Application; Coping (day one recap), Peer Support Programs; Difficult Conversations; Health & Wellness leadership by example: Supervisor role & responsibility in developing resiliency, multi-generational coaching & coping skills support.
Deliverables Due:	Flyer, title and logistics coordination. CEU supporting documentation: Bio; lesson plan; PPT; Handouts.

Virtual Training

- Online Training: Basic Courses & Peer Community - for Management, Supervisors and Training Dept.
- Online Training: Basic Courses & Peer Community - for Staff (dispatcher & TC team)
 - Each PSAP chooses whichever courses they want from the catalog of hundreds, as many as they want, and add any of their own to upload. Those choices represent the desired curriculum that PSAP wants and can be adjusted at any time.

Pricing

- Onsite
 - \$7,995 per location
- Virtual
 - \$34,950 for 12 months

Training Survey



<https://bit.ly/TrainingSurveyIowa911>

Training Funds Request

None.

Technical Advisory

None.

Iowa State Interoperable Communications System Board Update (Haley Nichols)

Haley Nichols reported that the Rural Emergency Medical Communications Demonstration Project grant was successfully submitted through ISICS. She will report on if they get that award, it is supposed to be announced the end of September.

She also reminded everyone that the comment period is still open through August 15th on the proposed policy statement that is the 700 MHz conventional account update with discipline specific encryption. That is on the website, and they have received a few comments on that if anyone would like to review those.

There is a SCIP scoping call scheduled later this month so they will begin the review and revision process. That will be through a CISA TA request, and she thought ECC Maiers will explain more about that in his report.

Happily, the radio cache was used during RAGBRAI, a total of 22 of their radios were used as well as some miscellaneous support equipment. Mobile command units were deployed to various entities so that was successful.

Registration for the incident tactical dispatcher (INTD) course October 3rd – 6th in Pottawattamie County is open and is filling up fast. If you are interested have your people sign up for that. The COMT that was postponed has been rescheduled. That we be held at ILEA in Johnston October 23rd through October 27th. That registration is open with the class about halfway full. If you are interested now is a good time to get signed up.

Kansas has opened up their OnStar training and demonstration session August 24th in Topeka. If anyone is interested in some of that training, it would be good dispatcher training and she can send you the flier if you haven't already received it. There is also a virtual option for the District of Columbia Interoperability Summit. This will highlight the ten-year anniversary of the Boston Marathon bombing, but also just interoperability throughout the nation. Because that is an online option it might be a good opportunity to attend.

Hopefully you all received the links to the All-Hazards INTD and INCM Awareness overview. There's no certificate or completion award for that course but it's an overview of those courses and she can send those links out also. There are a couple of different options still available August 30th at 1:00 PM and September 19th at 9:00 AM.

Nichols reminded the attendees that there are two ISICS standards trainings on the website. There is a pursuit module that would be beneficial, and they are currently working on a StatusBoard updated review. They are also thinking about building a training module so that you can go in and practice on StatusBoard without actually making any changes. If anybody is interested in the information about that or if you would like to get signed up for StatusBoard please send her an email or give her a call and they will make that happen.

Chris Maiers CISA Update

Chris Maiers presented the following slide deck:

EMERGENCY COMMUNICATIONS COORDINATOR REPORT AUGUST 2023



Chris Maiers
August 10, 2023

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Updated ICTAP Catalog

- Released August 2023 & features twelve new TAs that focus on:
 - Education:
 - 9-1-1/PSAP Cyber Awareness Webinar (CYB-AWR911PSAP)
 - LMR Cyber Awareness Webinar (CYB-AWRLMR)
 - One-Day Cyber Awareness Workshop (CYB-WKSTHRTAWR)
 - Two-Day Threat Assessment and Response Workshop (CYB-WKSTHRTASMTRSP)
 - Assessment:
 - Full Cyber Assessment (CYB-ASMTFULL)
 - Rapid Cyber Assessment (CYB-ASMTRAPID)
 - Planning and Sustainment:
 - Post Assessment Workshop (CYB-WKSPPOSTASMT)
 - Primary, Alternate, Contingency, and Emergency (PACE) Plan Development
 - Tribal Strategic Communication Interoperability Plan (TSCIP) Workshop
 - Effective Communications During Active Shooter Incidents
 - Resilient Communications Awareness Training Webinar
 - Resilient Communications Incident Communications Management Training Course



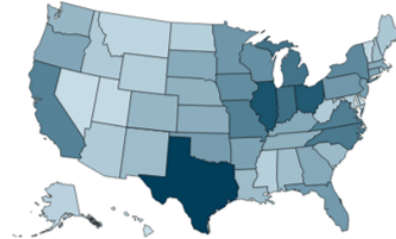
Chris Maiers
August 10, 2023

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SAFECOM Nationwide Survey (SNS) Update

- SNS extended to September 29th.
- Iowa's response rate as of 8 August 2023 at 0800 CT:

Iowa SNS Response Data		
	Number	Rank
Complete	64	9
In-Progress	91	11
Potential Total	155	10



Submitted: 2,153
 In-Progress: 2,827
 Potential Total: 4,980

- Tied with California
- Ahead of New York, Florida, Pennsylvania
- <https://www.cisa.gov/safecom/safecom-nationwide-survey>



SAFECOM Nationwide Survey (SNS) Update

- State data relative to Iowa based on population as of 8 August 2023 at 0800 CT.

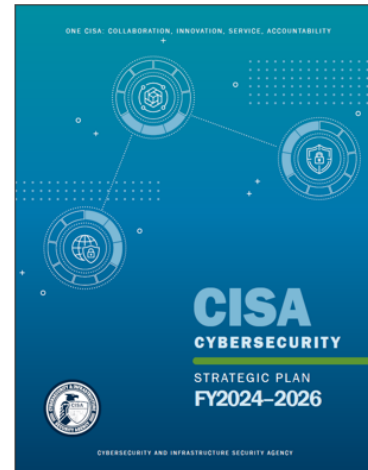
State	Population	Number of Complete Responses	Rank Complete	Potential Sum Complete & In-Progress	Potential Rank Complete & In-Progress
AR	3,045,637	44	19	104	19
CT	3,626,205	41	21	96	23
IA	3,200,517	64	9	155	10
MS	2,940,057	31	30	73	28
NV	3,177,772	9	48	19	48
PR	3,221,789	2	53	10	50
UT	3,380,800	10	47	26	45

- <https://www.cisa.gov/safecom/safecom-nationwide-survey>



CISA Cybersecurity Strategic Plan

- CISA's *FY2024-2026 Cybersecurity Strategic Plan* released to guide efforts in pursuit of a new vision for cybersecurity: a vision grounded in collaboration, in innovation, and in accountability.
- Three enduring goals:
 - **Address Immediate Threats** by making it increasingly difficult for our adversaries to achieve their goals by targeting American and allied networks.
 - **Harden the Terrain** by adopting strong practices for security & resilience that measurably reduce the likelihood of damaging intrusions;
 - **Drive Security at Scale** by prioritizing cybersecurity as a fundamental safety issue and ask more of technology providers to build security into products.
- <https://www.cisa.gov/cybersecurity-strategic-plan>

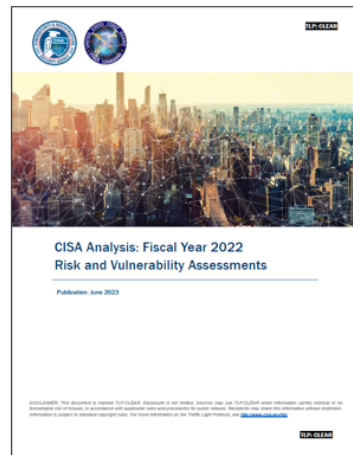


Chris Maiers
August 10, 2023

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FY2022 Risk and Vulnerability Assessments

- CISA & US Coast Guard Cyber Command (CGCYBER) released analysis of 121 Risk & Vulnerability Assessments (RVAs).
 - Covers multiple critical infrastructure sectors.
 - Analyzes sample attack paths cyber threat actors could use to compromise a system or organization.
- Findings:
 - Valid account exploitation identified as most prominent & successful technique used by threat actors which includes lateral access & movement.
 - Spearphishing, PowerShell and Remote Desktop Protocol, etc. still present threat vectors.
- Document: https://www.cisa.gov/sites/default/files/2023-07/FY22-RVA-Analysis-Final_508c.pdf
- Infographic: https://www.cisa.gov/sites/default/files/2023-07/FY22-RVA-Infographic_508c.pdf



Chris Maiers
August 10, 2023

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FY22 RVA Results

MITRE ATT&CK™ TACTICS AND TECHNIQUES

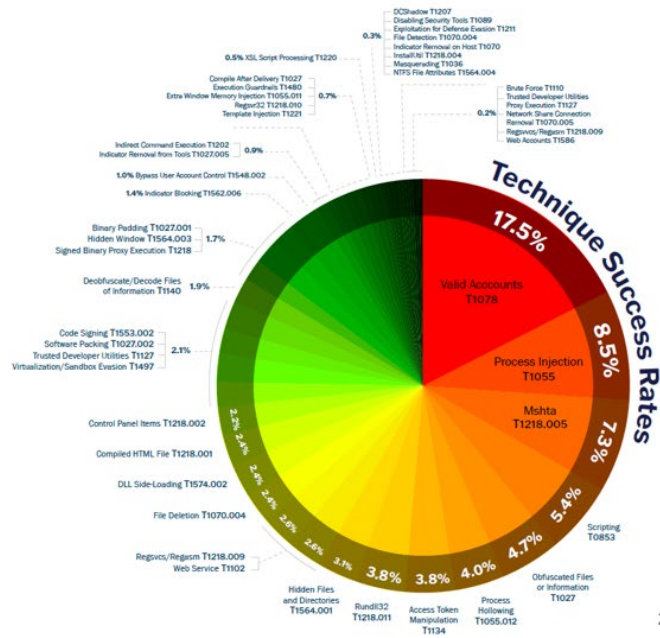
Defense Evasion

Threat actors utilize defense evasion techniques, such as disabling security software or obfuscating data.

Mitigations

Organizations can mitigate the risks associated with this technique by adhering to the following Cyber Performance Goals (cisa.gov/cpg):

- CPG 2.A Changing Default Passwords
- CPG 2.E Separating User and Privileged Accounts
- CPG 2.T Log Collection
- CPG 2.U Secure Log Storage



Regional News of Note

- Interoperability Markers meeting on-going in Region 7.
 - Iowa's is completed & will be available soon.
- COMU Courses Coming Up:
 - COML:
 - September 25-28, 2023 at St. Francois County EOC, Park Hills, MO
 - September 26-29, 2023 at Fort Leonard Wood, MO
 - INTD:
 - September 12-15, 2023 in Dodge City, KS
- Other SIGBs/SIECs
 - Kansas SIAC Meeting on September 27, 2023
 - Nebraska PSCC Meeting on September 28, 2023





For more information:

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Chris Maiers | 24
August 10, 2023

34A Update

None.

Baseline Knowledge for 911 Communications

None.

Legislative Issues

None.

New Business

None.

Information Sharing

None.

Unfinished Business

None.

Old Business

None.

Travel Requests

None.

Business from the Floor or Virtually / 911 Issues at the PSAPs

None.

Next meeting date will be September 14th, 2023, at 9:30 AM at the Dallas County Human Services Campus 25747 N Ave., Adel.

Chair Rob Rotter asked for a motion to adjourn the meeting. Motion made by Cara Sorrells. Seconded by Richard Pierce.

Meeting adjourned at 10:16 AM.

Cara Sorrells, Secretary