

2023 Iowa Homeland Security Conference

October 11-13, 2023

Session Title:

The Role of Adaptive Leadership in Working Through Conflict

Speaker(s) & Professional title:

Bill de la Cruz, Connector of Hearts Facilitator

Summary:

During this session, we will discuss the following areas:

- Awareness of the fundamental aspects and concepts of conflict.
- Define personal conflict styles and the impact in our relationships.
- Understand the difference between affective and cognitive conflict.
- Know the difference between positions and interests in conflict.
- Adaptive leadership mindsets and competencies.

Social Media:

Website: [DeLaCruz Solutions](#)

Podcast: [The Origination Point](#)

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