

Note: These minutes are a draft and are not to be considered official until approved at the next meeting.

	<p align="center"> Iowa 911 Communications Council Meeting Thursday, July 13th, 2023 9:00 – 10:15 AM Dallas County Human Services Campus 25747 N Avenue, Adel IA 50003 </p>
---	---

Call to Order

The meeting was called to order by Chair Rob Rotter at 9:00 AM and a quorum was determined from those present.

Roll Call

	Representative	Attendance
Iowa Association of Public Safety Communications Officers (APCO) Secretary	Cara Sorrells	Present
	Angie Dobyys	
Iowa Chapter of the National Emergency Number Association (NENA)	Chris Jasper	Absent
	Shanna Krogmeier	Present
Iowa Geographic Information Council	Lawrence Hartpence	Present
	vacant	
Iowa State Sheriffs & Deputies Association (ISSDA)	Robert Rotter	Present
	Brad Shutts	
Iowa Peace Officers Association (IPO)	George Griffith	Present
	vacant	
Iowa Professional Firefighters (IAPFF)	Mike S. Bryant	Present
	Doug Neys	
Iowa Firefighters Association (IFA)	Mark Murphy	Retired
	Tom Berger	Present
Iowa Emergency Managers Association (IEMA)	Tracey Bearden	Present
	Sean Snyder	
Iowa Department of Public Safety (IDPS)	Richard Pierce	Present
	Robert Johannesen	
Iowa Emergency Medical Services Association (IEMSA)	Rob Dehnert	Absent
	Paul Andorf	
Iowa Telephone Association <15,000	Jack DeAngelo	Retired
	Scott Havel	
Iowa Telephone Association >15,000	Taylor Teepell	Absent
	Wayne Johnson	
Cellular Providers	Steve Zimmer	Absent
	Bill Tortoriello	
PCS Providers	Joe Sargent	Absent
	vacant	
Auditor of the State, Ex-Officio member	John McCormally	Absent
Staff:		
Blake DeRouchey, 911 Program Manager		Present

Guests also present in person or by teleconference:

Hollie Davidson, ISICSB
Kirk Hundertmark
Nick Brockman, Polk County SO
Stephanie DeVault, ICN
Tom Holladay, RACOM
Paige Klaaren, Iowa County 911
Terry McClannahan, Dallas County SO
Caitlan Reineke, Marshall County Comm
Laura Ruby, Henry County
Haley Nichols, SWIC
Chad Gappa, Motorola
Tiffany Eibs, Marshall County Comm
Chief Mentola, Westcom
Jordon Sanders, Shelby County
Brenda Wright, Fayette County 911
Dominic Baldi, IUB
Heath Hove, Dept of Public Safety
Mindy Benson, Black Hawk County EMA
Bill Burnett, Comtech
Courtney Pershall, SECC
Jill Harvey, Page County EMA
Luke Erpelding, Dept of Public Safety
Paul Trewin, Central Square
Sarah McClure, Ames PD
Thomas Millikin, Ottumwa PD
Kacie Ungaro

Chris Maiers, CISA Region 7
Erin Froning, Clear Lake PD
Lynne Warren, Zetron
Rhonda Braudis, Marshall County Comm
Samantha Rumph, Fayette County SO
Mark Van Hooser, Buena Vista Co 911
Shannon Wegner, Marshall County Comm
Marilyn Stayner, Worth County 911
Duane Vos, RACOM
Doug McCasland, Warren County 911
Scott Richardson, ISICSB
Shawn Ireland
Diane Sefrit, SCI Regional 911
Brad Button, Des Moines PD
Chris Hare, Buchanan County EMA
Doug Farrell, ICN
Michelle Fishback, Shelby County
Nic Briseno, Story County SO
Brad T
Jessica Klinker, Westcom
Kevin Newberry
Pam Freshwater, Monroe County 911
Bobbie Wells, Sac County 911
Stacen Gross, GeoComm
Travis Sheridan, Emmet County EMA
Pete Ungaro, Guardian Training Service

Introductions

Chair Rob Rotter welcomed everyone. A roll call was conducted by Secretary Cara Sorrells of the board members in attendance. A quorum was established, and the meeting continued.

Approve the Agenda

Chair Rob Rotter asked for a motion to approve the agenda as presented. Motion by Richard Pierce to approve the agenda. Seconded by Cara Sorrells. All ayes. Passed.

Approve the Minutes

Chair Rob Rotter asked for a motion to approve the previous meeting minutes. Motion by Richard Pierce to approve the minutes. Seconded by George Griffith to approve the minutes of June 8th, 2023. All ayes. Passed.

State of Iowa Administrator Reports (Blake DeRouchey)

Program Manager Report

- DOS information
- Abandoned/accidental 911 calls
 - FCC, National 911 Office, and NENA aware and working with device manufacturers
- PSAP Moves – ICN direct billing
- National 911 Office CAD to CAD Interoperability report
- FCC NPRM – Aug 9/Sept 8
- ECRF roll out – Delayed a month
- 911 to 988 Pilot Transfers and survey
- Critical Incident Mapping Webinars – June 27 & 29
- Perry PD Consolidated – 111 PSAPs
- ALI Upgrade scheduled July 17

Blake DeRouche reported that some topics and issues merge together like the first two bullet points on his first slide. He added that non-initialized phones could also be included in his first update. Many listeners at their PSAPs have noticed a drastic increase in abandoned calls. What they are finding is that many of Android phones have gone through a software upgrade and there are a number of emergency and SOS type features that people might not be aware of. They are leading to a number of accidental 911 calls. Apple rolled out a similar upgrade a couple years ago. Samsung and Android seem to be the trigger for the most recent uptick. The FCC, the National 911 Office, NENA and he was assuming APCO, are all working with device manufacturers on this. It has been a documented issue nationwide, not just in Iowa. They did a little bit of social media on this as well within their department and you are more than welcome to share or reshare that. Allie put some graphics together that you are also more than welcome to share and use as you see fit. In a couple of states, including Iowa, this has turned into an issue where there can be a denial-of-service issue tied to all of this as well. Non-initialized phones, phones that no longer have a cell phone plan, can still reach 911. Kids playing with old phones is an easy way to accidentally call 911.

What a number of states have experienced appears to be connected with the shipping of phones. As phones are being shipped somewhere, somehow in the shipping process those 911 emergency features are getting triggered, and it is causing a denial-of-service issue. We have experienced this in Iowa, Indiana and Utah have also experienced it. It is reflected in about a 10-minute period of time where there's a number of devices that are all the same, and Verizon was able to trace it to the exact same model (to even include the color!). These phones were all ringing 911 at the same time. So, it is interesting how all three of those topics have come together. Luckily, it has been this 10-minute period of time and then it just stops. In all of these you can hear some kind of alarms or sirens in the background, which is odd, but it is also odd that it's all similar across the states as well. He is not 100% convinced that it is tied to shipping but there is some stuff that looks like perhaps this is how it is getting triggered. As a reminder if something like this were to happen, get ahold of them at the 911 Program and it is something they relay onto the Fusion Center. It is also probably something that is worthwhile to report to the FBI through CISA, some of those same channels that we talked about with ransomware or any cyber issue. Be aware that this is going on throughout the nation and he will do a similar type of report at the regional supervisor group meetings to get the word out further.

The next bullet is concerning PSAP moves and ICN direct billing. They are very closely keeping an eye on what the surcharge amount is and if it is still meeting the needs to manage and run 911 in the state. Nothing is imminent, but they are looking at various options. Knowing that raising a surcharge could be a little bit controversial at the legislature, another way to free up money is to think through ways to cut costs. This one is not going to be popular, but he is asking the council members to put on their council member hat, and not necessarily your agency or PSAP hat that you represent. A couple of years ago there was a bill passed that

allowed the ICN to do direct billing to local agencies. One of the 911 Program's significant costs is when PSAPs move and historically they have covered 100% of the costs associated with moving the ICN connection as well. That means if a PSAP is moving and there is a significant build involved, they are paying the hundreds of thousands of dollars to move that connection. The question that they are wrestling with is now that this is a possibility, should a local agency be somewhat, not all or even most of it, but somewhat responsible for that cost as well. It is not their decision that a PSAP moves, it is a local decision, yet they are the ones funding it. This is just being thrown out for a conversation or something to think about. Is a 10% cost share or something like that reasonable to be asked for? Again, they have not made a decision on that, but their approach is to ask the council, who it is their job to advise the 911 Program, what their direction is on that. They are not making the decision or even asking the question lightly. If the council has thoughts on that please let them know. Sorrells asked if it was hundreds of thousands of dollars for each PSAP move, was that an average. DeRouche confirmed that it is six digits a lot of times to complete a move. Hartpence asked if this is always their decision to move, and the state pays for it. DeRouche confirmed yes, that on the ICN piece that is correct. He did not know the complete history of it but thought it was because up until a couple of years ago the state was the authorized entity that was allowed to enter into the contract with the ICN. There are other local costs, absolutely, involved in the move. There are construction costs and costs to move the vendor equipment, so the PSAP already has skin in the game. The vast majority of the costs are local costs already. This is one that they have historically paid and they're asking the question should they continue to fund that at 100%.

If you are interested in CAD-to-CAD interoperability, there has been a lot of national level thought, white papers, and pilots being done on it. It is to share information across disparate CAD systems. The National 911 Office has released an interoperability report on that topic as well and it is fairly front and center on their website. If you are interested in that topic, please take a look. A lot of it is tied to their information sharing standard which is called EIDO. It talks about how you can share information across CAD systems and across jurisdictions.

Last month the FCC did vote to continue with their notice of proposed rulemaking on a number of things including Next-Generation transition, mostly related to wireline, and wireline cost recovery. Concerning the next steps for that, it was posted in the Federal Register Monday, and now it is an open comment period that ends and runs through August 9th. After that, there is a reply comment period, that runs through September 8th. At that point the FCC will take any of those comments under consideration and issue their final reporting order. As a reminder, the big topics that he sees for Iowa, are two-fold. The first being cost recovery and the FCC would basically clarify that in the absence of a state statute or local contracts being in place, the cost of delivering the 911 call to the state's aggregation point or state's entry point into the 911 system, would be considered a cost of doing business for the wireline provider. That is in line with what they did with wireless back in 2001. It has been silent, however, on wireline this entire time. It is a big component of proposed rulemaking and the other one is clarifying the authority of where wireline providers meet. The state could order that they meet in a certain location, again similar to the rules with wireless from a number of years ago. The other thing that does is as they are ready to receive IP based calls, similar to the text registry from a number of years ago if you remember that, they can say on this date we are IP ready, and carriers would have "X" amount of days to deliver their traffic in an IP format. That is one of the questions that the FCC has proposed, is what that "X" represents, is it 30 days, 60 days, 90 days, or a year. How long from the time they say they are ready do the carriers have to deliver an IP format? That is out there if you want to provide comment on those proposed rules you certainly can.

Another update from last month concerning implementing the emergency call routing function (ECRF) with Comtech (geospatial routing). They had a bit of a delay on that, and hopefully just delaying that a month out. A lot of it will be transparent to you all in the PSAPs and in theory

location gets better as well as call routing. It is not 100% transparent but transparent in the standpoint that you do not have to do anything during that rollout. A couple of changes had to be made within the ECRF database.

DeRouche reported that 911 to 988 pilot transfers are up and running at the three pilot PSAPs. The three pilot PSAPs are Johnson County, Muscatine, and Black Hawk County. This is the transfer of 911 calls to what used to be the National Suicide Hotline. They have another touch base later on today and they are still continuing to fine-tune process/procedures and they also want to talk about transfers from calls on an administrative line. The sole focus so far has been transferring 911 calls but obviously PSAPs also get a lot of administrative calls that can be transferred to 988 as well. As part of the pilot program, they want to have a lot of those questions answered. The next step for the rest of the community will be a survey that will probably come out at the beginning of August and that will gauge attitudes at PSAPs and readiness. It will help them prioritize where they go next with adding on additional PSAPs, and to help them, provision them, and train them on when it is appropriate to transfer to 988.

As a reminder they had GeoComm and the Department of Education's presentation on critical incident mapping, which is part of the Governor's School Safety initiative. Those were held late in June and those recordings are up on the Google shared site if anyone needs to watch those or is still interested.

Also, an update for the council that late in June Perry PD consolidated and folded into the Dallas County Sheriff's Office so that brings the total number of what they would call primary PSAPs to 111. An email also went out earlier this week that Comtech will be working on an ALI upgrade and a lot of that is user interface or user experience within their ALI database. That will be on July 17th.

Chair Rob Rotter posed a couple of questions concerning the ICN that may come up. He didn't necessarily need an answer but things that may come up if someone was in the position of moving a PSAP. The first question being who actually owns the ICN and then if that connection gets moved does ICN have its own crews that do that or is it contracted work. Would it be part of a competitive bid if you were building something or is ICN a closed group that just does all of the work themselves. Rotter suggested that moving forward we clarify those points for the council.

Mike Bryant asked DeRouche for an update on something he said several months ago concerning a shortfall and moving some things around. They have definitely been keeping an eye on how far the \$1.00 surcharge goes. We have not raised the surcharge in Iowa since 2013. The state is paying for significantly more than they used to with the shared services program and wireline consolidation. It has been ten years. He thought it was the first quarter of last year they had to use some of the surplus to pay some of the recurring costs, and normally they try to keep those separate. It is still within the fund and still absolutely within the purposes of running and managing the 911 program. However, they like to keep those recurring costs and non-recurring costs separate and pay for them separately within the same fund. That is what they did, and they are continuing to look at that and they haven't had to do it since then. It speaks to that same conversation about looking at how far the dollar goes and what all they are covering and still continue to pay the bills. They are trying to have that conversation before they get into the red, not after. Bryant then asked if the surplus was a little lower than it was before or did it get replenished. DeRouche said next month is when they cover the financials. The other three quarters they have continued to add money to the surplus fund. For the last couple of years, it has been at 7-9 million dollars and that is still where it is. They have not done the end of year calculations yet to say what the end of year pass-through amount will be. All of this goes into the recipe of do we need to try to make the argument that we need to raise the surcharge when we close the books on this fiscal year.

Stephanie DeVault from the ICN was then able to join and answer Chair Rotter's questions. She stated that Blake is correct in that there are many things that are completely out of our control where they've had issues that some of these buildings and PSAP locations are old. They have issues where they might have asbestos in them, and they are tearing them down and rebuilding. The ICN has to move circuits or move fiber from the old location to a temporary location, and then move it back once the new location is in place. There are also issues where the owner of the building is remodeling where all the equipment goes, and it is now going to a different place in the building altogether. They may decide to move the building from one end of town to another location four miles away which requires them to build. So, they are seeing a handful of reasons why there are fiber moves or what they have to do. The ICN does partner with providers, or they partner with the locals in order to help us move the fiber. The fiber is owned by the ICN, but they also have contracting crews that they acquire to help them do the work for fiber builds, engineering plans, permitting, and you name it. The ICN has a commission, and it is called the ITTC. The commission reports directly to the Governor. They are a government agency just like the rest of you and they are not part of the realignment structure where they are staying as is. Every month she reports, just as Blake does, to a committee and then to a commission. Blake added that they are not talking about a ton of moves a year. They are probably talking about two significant moves a year and then some remodels and the equipment really doesn't change.

Chair Rotter added that the only reason he asked is because if a board was looking at the cost of the possibility of moving their center one of the questions, he would expect to come up would be who ICN is, and then who owns them and who works for them. They are going to want to know what the costs are and why they are what they are. I think this would be educational information for those boards because it has to be part of the discussion, if you are going to move, does it make sense to move. Is it cost effective to move? Rotter would anticipate those questions. DeVault then echoed DeRouchey's statement that there are not a ton of moves. She recalls Palo Alto County had a new building come up that was across the way from them, and she believed Harrison County is also doing a remodel in their Comm Center which is requiring temporarily relocative (sic) services back into the facility. Normally it is thing like that they do not see huge projects more that once or twice a year. Last year she thought they had one which was Centerville.

2023 GIS Information

- Benchmarks 2024
 - **Upload Quarterly**
 - 98% GIS
 - 98% ALI to Road Center Line
 - 0 Critical errors
 - Paid out at end of quarter
 - Monthly uploads for FY 24

FY2023 - \$1,302,000

- Q1: 98 Counties
 - \$324,000
- Q2: 98 Counties
 - \$324,000
- Q3: 99 Counties

- \$327,000
- Q4: 93 Counties
 - \$327,000

FY2022 - \$1,266,000

FY2021 - \$1,194,000

FY2020 - \$1,134,000

DeRouche advised that we have continued to hit the benchmarks at a higher rate as they have continued to raise the requirements. The last two quarters of the year every county, every jurisdiction, met all of the benchmarks. The amount that they passed through for the entire fiscal year is 1.3 million dollars. It also showed what they have passed through for grants in the other fiscal years. As they have stair-stepped the requirements counties have just continued to meet those benchmarks and exceed their previous performance. Great job to everyone in the GIS community that does that and everyone that is involved. Now that we are in the new fiscal year the new benchmarks are in place. It is the same benchmarks with the exception that instead of quarterly uploads they are now looking for and needing monthly uploads. They have talked about that for over a year now that they are heading in that direction, and it is directly tied to using the GIS data on a regular basis day to day for call flow. They want to make sure that information is up to date. He has no reason to expect that they would see a drop off just from the standpoint of the fact that every time they have raised the benchmarks and the requirements everyone has continued to meet those and exceed previous performance.

Current Travel/Public Ed/Training Fund

- **100,000 Annually (FY2023)**
- Amount Expended: \$59,609.88
- Amount Unused: \$40,390.12
- **\$100,000 Annually (FY2024)**
- Amount Available: \$100,000
- Amount Requested: \$13,725
 - Descom: Renovation Time: Rebuilding Your 911 Foundation -- \$4,050
 - Westcom/Polk CO: NENA Center Supervisor Program -- \$9,675
- Amount remaining if approved: \$86,275

Blake advised that there were two training fund requests for consideration today from DESCOM and Westcom. The topics and amounts are listed here and the amount remaining if approved is \$86,275.

Blake then socialized the upcoming schedule from ILEA for the 40-hour basic telecommunicator class. You can see the upcoming dates and locations the class is being held throughout the state.

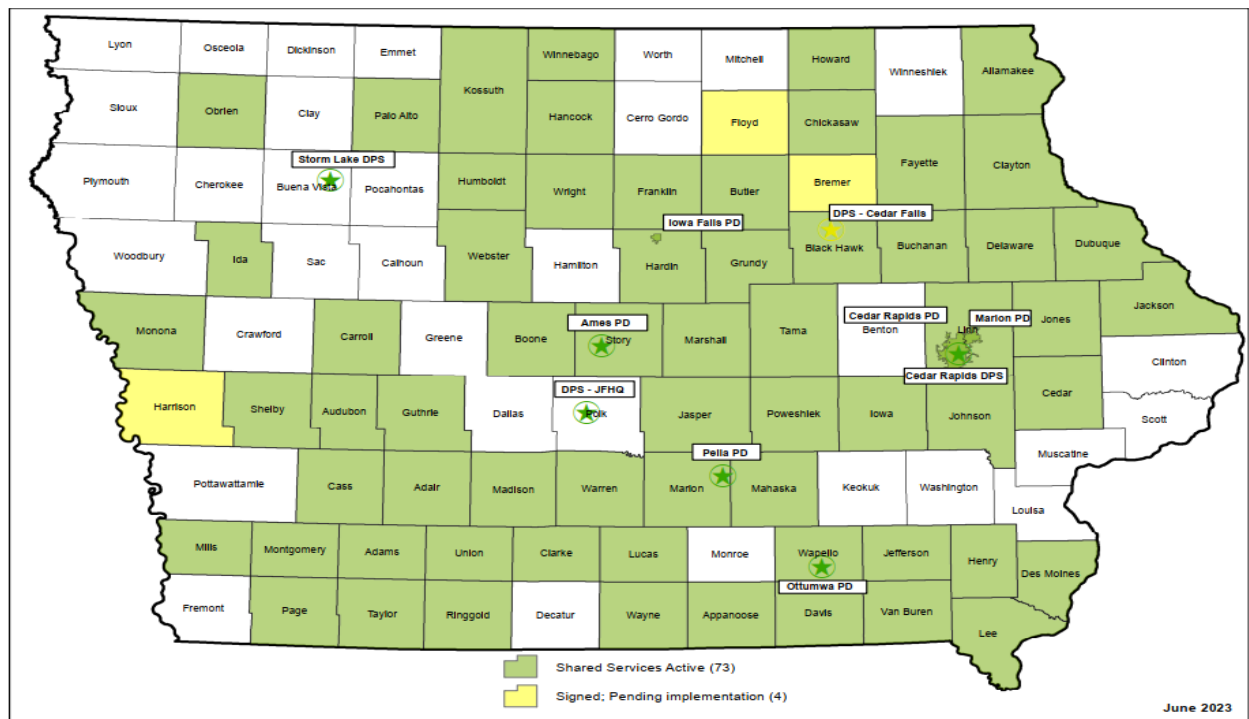
ILEA 40 Hour Basic Telecommunicator Class

- August 21-25, 2023: Iowa State Patrol Post 7, Fort Dodge (sold out)
- November 13-17, 2023: Joint Emergency Communication Center, 4529 Melrose Ave (Iowa City)
- January 15-19, 2024: Iowa Law Enforcement Academy
- March 11-15, 2024: Pottawattamie County Sheriff's Office
- May 13-17, 2024: Iowa State Patrol Post 9, Cedar Falls
- July 15-19, 2024: Iowa Law Enforcement Academy
- September 9-13, 2024: Buena Vista County Sheriff's Office
- November 18-22, 2024: Indian Hills Community College

Zetron Shared Services Monthly Status Update – Lynne Warren

Program Updates

- Bremer Co goes live July 19.
- Cedar Falls DPS goes live Aug 30.
- Other upcoming MAX Call Taking deployments:
 - Harrison Co
 - Floyd Co





- Email lynne.warren@Zetron.com with your contact information to subscribe.

Questions?

New website: <https://homelandsecurity.iowa.gov/programs/911-program/>

Training Funds Request

The first training fund request was from DESCOM and Shanna Krogmeier was online to speak on the application. The training would be held on September 12th, 2023, at the Burlington Police Department. The training was entitled "Renovation Time: Rebuilding Your 9-1-1 Foundation!" It is an 8-hour course and brings public safety professionals back to the early days of their careers. The minimum course participants are 10 and the maximum is 50. The cost of the course and the amount requested is \$4,050. There is a \$10 registration fee to hold the spot. The course is presented by Tracy Eldridge with On Scene First. Bearden raised a concern that if Krogmeier has 50 participants, they will be making \$50 extra dollars and wanted to discuss reimbursement to the participants. It wasn't clear how it would be factored in who gets the money back. It was determined that would be something they could deal with on the back end if they get their 50. Motion by Tracey Bearden to approve the training application from DESCOM. Seconded by Cara Sorrells. All ayes. Passed. Shanna Krogmeier abstains.

The second training fund request was from Westcom and Jessica Klinker was online to speak about their application. The training would be held from December 5th – 7th, 2023, at the Waukee Police Department. They are looking to host a NENA 911 Center Supervisor Program. The minimum course participants are 10 and the maximum is 25. The amount of training funds requested is \$9,675. The course is geared towards newly hired or recently appointed

supervisors. Motion by Richard Pierce to approve the training application from Westcom. Seconded by Cara Sorrells. All ayes. Passed. Tracey Bearden, Lawrence Hartpence, and George Griffith abstain.

Technical Advisory

None.

Iowa State Interoperable Communications System Board Update (Haley Nichols)

Haley Nichols reminded everyone that they still have time to fill out the SAFECOM nationwide survey. If you have seen that in your email and haven't yet filled it out, please do so.

They are working on a standard for the new school radio setup to make it clear on how those are to be used. If anyone has any insight or wants to join those meetings, please let her know.

They also have a goal to apply for the REMCDP grant and that application is due July 28th. The award would be for 2 million dollars for rural emergency medical communications. It is a demonstration project and if awarded they would know it by the end of September 2023.

The COMT was postponed due to not meeting the minimum registrants. They are looking at dates starting October 23rd here more locally at ILEA in Johnston. As soon as she is able to confirm that they have instructors for that course she will post it. If anyone is interested in that and would like that registration, please reach out to Nichols so that they can get you registered.

The incident tactical dispatcher (INTD) course October 3rd – 6th in Pottawattamie County now has a live registration link. That holds a maximum of 20 students and if you are interested, please find that registration and fill that out. Nichols advised October will be here quickly.

Nichols reminded the attendees that they are looking forward to a wholly in-person meeting this next month for August. If there are people that you would like to meet from that board that would be a great time to attend and also be in-person.

Chris Maiers CISA Update

Chris Maiers also began with a plug for the SAFECOM Nationwide Survey. They are getting into the closing phases of the survey. This survey is super important for agencies to respond to. Each survey link that went out in an email is custom tailored to that agency so whoever received that email would be the ideal person to complete the survey.

Chris Maiers presented the following slide deck:

EMERGENCY COMMUNICATIONS COORDINATOR REPORT JULY 2023



Chris Maiers
July 13, 2023

11

SAFECOM[®] NATIONWIDE SURVEY

TAKE THE SURVEY TODAY!

visit cisa.gov/safecom/sns
email sns@cisa.dhs.gov

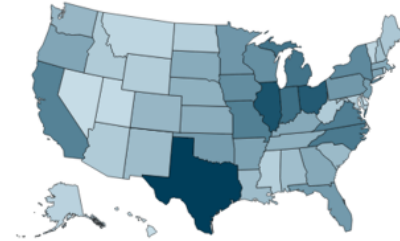


**ASSESSING THE
NATION'S
EMERGENCY
COMMUNICATIONS
CAPABILITIES**

SAFECOM Nationwide Survey (SNS) Update

- SNS closes July 21st.
- Iowa's response rate as of 12 July 2023 at 1000 CT:

Iowa SNS Response Data		
	Number	Rank
Complete	50	11
In-Progress	81	9
Potential Total	131	10



Submitted: 1,770
 In-Progress: 2,511
 Potential Total: 4,281

- <https://www.cisa.gov/safecom/safecom-nationwide-survey>

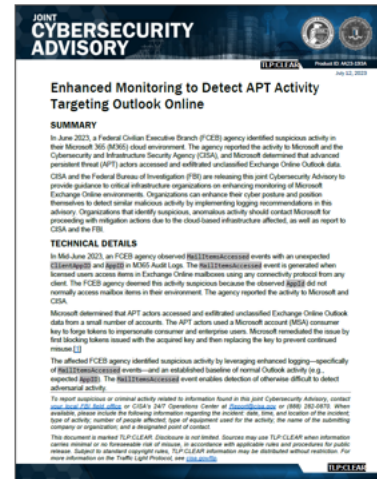


Chris Maiers
 July 13, 2023

13

Joint CSA on APTs Targeting Outlook Online

- CISA and FBI released joint Cybersecurity Advisory on advanced persistent threat (APT) actors that exfiltrated data from Exchange Online environments.
 - Geared towards all critical infrastructure organizations.
- Provides security guidance on logging that should be implemented, to include:
 - Ensure Purview audit logging is enabled,
 - Ensure logs are searchable by operators,
 - Enable Microsoft 365 unified audit logging (UAL), and
 - Understand the cloud baseline for your organization.
- Report any suspicious cyber activity or compromise to CISA or FBI.
- <https://www.cisa.gov/news-events/cybersecurity-advisories/aa23-193a>



Chris Maiers
 July 13, 2023

14

Regional News of Note

- Interoperability Markers meetings begin in August.
 - Last year of current model.
 - Moving to second generation of Interoperability Markers in CY2024.
- COMU Courses Coming Up:
 - One more COML courses at Ft. Leonard Wood (MO).
 - St. Francois County (MO) at EOC
 - COML Course on July 24-27, 2023.



Chris Maiers
July 13, 2023

15



For more information:

Chris Maiers
Christopher.Maiers@cisa.dhs.gov
202-701-3235

Chris Maiers
June 8, 2023

18

34A Update

None. Rhonda Braudis did have a question in response to the notice of proposed rulemaking. She wondered if, once the proposed rule making is finalized, is there anything the council would like them to work on for 34A. They had nothing right now, but would know more as they learn more.

Baseline Knowledge for 911 Communications

None. Braudis advised they are still meeting with the telecommunicator board and making some progress there. They are having some good conversations and she looks forward to additional good conversations.

Legislative Issues

None.

New Business

Chair Rotter reported that this relates to the down time between the 911 Council meeting and the ISICSB meeting. There is a lot of waiting around and it probably does affect the turnout of both meetings. He had been asked to take a look at that and see if it wouldn't be in our best interest to move the 911 Council meeting to 9:30 from 9:00. If we saw that we ever had a very full agenda, we can always adjust that in a way that we see fit. Rotter asked if there was any interest in moving the meeting time from the council. Those on the meeting were in favor of it and no one spoke against it. Motion by Tracey Bearden to approve adjusting the meeting time to 9:30. Seconded by Richard Pierce. All ayes. Passed.

Information Sharing

Cara Sorrells and Chair Rotter mentioned that Jack DeAngelo has retired and that is why he is absent from today's meeting. DeAngelo has sat on the 911 Council for a long time and is very knowledgeable. He is usually the one presenting the technical advisory report. Chair Rotter thanked him and stated that "We absolutely appreciate the years that Jack DeAngelo put into this Council, and the contributions that he made. I wish he was here to tell him that, but if anyone happens to see him, give him a tip of the cap because he did a lot for this council and for 911 in Iowa."

Unfinished Business

None.

Old Business

None.

Travel Requests

None.

Business from the Floor or Virtually / 911 Issues at the PSAPs

Rhonda Braudis presented to the Council regarding the Guardian Training and Resiliency Program she held with money received from the 911 training funds. She and several members of the audience were there in favor of the class and spoke to its strengths. Pete Ungaro from Guardian Training was also in attendance and spoke about the premise of the classes and the positive take-aways for telecommunicators. There was some misunderstanding about if the class met the minimum for telecommunicators, and it did meet the minimum. The flier was misleading as it presented to 1st Responders / EMS / Corrections and down towards the bottom it stated – Dispatchers strongly encouraged to attend *funding provided by the 911 Surcharge Funds*. Blake clarified for those on the meeting that the topic or the quality of the training was never in question. The question that was brought to his office was regarding who attended and the target audience of the training. The fund is for public safety telecommunicators, and it has to be, but that doesn't limit who else attends. This course did meet the minimum with public safety telecommunicators. It still fit within the policy. Braudis wanted everything to be transparent with the discussion that was happening concerning the course.

Next meeting date will be August 10th, 2023, at 9:30 AM at the Dallas County Human Services Campus 25747 N Ave., Adel.

Chair Rob Rotter asked for a motion to adjourn the meeting. Motion made by Richard Pierce. Seconded by Cara Sorrells.

Meeting adjourned at 10:03 AM.

Cara Sorrells, Secretary