


Note: These minutes are a draft and are not to be considered official until approved at the next meeting.

	<p>Iowa 911 Communications Council Meeting Thursday, December 10th, 2020 9:00 – 10:15 AM Virtual Meeting via Internet/Phone</p>
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Call to Order

The meeting was called to order by Chair Rob Rotter at 9:01 A.M. and a quorum was determined from the roll call.

Roll Call

	Representative	Attendance
Iowa Association of Public Safety Communications Officers (APCO) Secretary	Cara Sorrells	Present
alternate	Angie Dobyns	
Iowa Chapter of the National Emergency Number Association (NENA)	Tracey Bearden	Present
alternate	Kirk Hundertmark	Present
Iowa Geographic Information Council	Lawrence Hartpence	Present
alternate	vacant	
Iowa State Sheriffs & Deputies Association (ISSDA)	Robert Rotter	Present
alternate	Dean Kruger	
Iowa Peace Officers Association (IPO)	George Griffith	Present
alternate	vacant	
Iowa Professional Firefighters (IAPFF)	Mike S. Bryant	Present
alternate	Doug Neys	
Iowa Firefighters Association (IFA)	Mark Murphy	Present
alternate	Tom Berger	Present
Iowa Emergency Managers Association (IEMA)	Jeff Anderson	Present
alternate	Mindy Benson	
Iowa Department of Public Safety (IDPS)	Robert Johannesen	Present
alternate	Ken Roberts	
Iowa Emergency Medical Services Association (IEMSA)	Rob Dehnert	Present
alternate	Paul Andorf	
Iowa Telephone Association <15,000	Jack DeAngelo	Present
alternate	Pat Snyder	
Iowa Telephone Association >15,000	Taylor Teepell	Absent
alternate	Wayne Johnson	
Cellular Providers	Steve Zimmer	Absent
alternate	Bill Tortoriello	
PCS Providers	Joe Sargent	Absent
alternate	vacant	
Auditor of the State, Ex-Officio member	John McCormally	Absent
Staff:		
Blake DeRouchey, 911 Program Manager		Present

Guests also present by teleconference:

Chris Maiers, ISICSB SWIC
Allie Bright, 911 Program Planner
Diane Sefrit, SCI 911
Doug McCasland, Warren County 911
Mark Van Hooser, Buena Vista County 911
Tammy Rodriguez, ICN
Lynzey Kenworthy, IUB
Stacen Gross, Geo-Comm
Cherese Sexe, Humboldt County 911
Curtis Pion, Polk County SO
Jonathan Paoli, Iowa HSEMD
Paige Baetsle, Iowa County 911
Christin Mechler, LSA
Ollie Galam, NGA 911
Lynne Warren, Zetron
Kathy Herrick, Floyd County 911
Mike Lauer, ICN
Amanda Bieber, Linn County SO
Paul Guest, Zetron

Brad Button, Des Moines PD
Bill Burnett, Comtech
Mindy Benson, Tama County EMA
Jeff Bernatz, Chickasaw County EMA/911
Marilyn Stayner, Worth County 911
Heather Hahn, Cerro Gordo County
Erin Froning, Cerro Gordo County
Sherry Crowe
Fiona Johnson
Travis Sheridan
David Duncan, ICA
Jon Osborne
Brian MacMurdo
Kenneth Weber, Harlan Municipal Utilities
Brian Johnson
Stephen Rodriguez, ICN
Hollie Davidson, ISICSB
Brenda Vande Voorde, Fayette County 911
Edgard Verdugo

Introductions

Chair Rob Rotter welcomed everyone. A roll call was conducted by Secretary Cara Sorrells of the board members in attendance. A quorum was established, and the meeting continued.

Approve the Agenda

Chair Rob Rotter asked for a motion to approve the agenda as presented. Motion by Mark Murphy to approve the agenda. Seconded by Tracey Bearden. All ayes. Passed.

Approve the Minutes

Chair Rob Rotter asked for a motion to approve the previous meeting minutes. Motion by Jeff Anderson to approve the minutes. Seconded by George Griffith to approve the minutes of November 12th, 2020. All ayes. Passed.

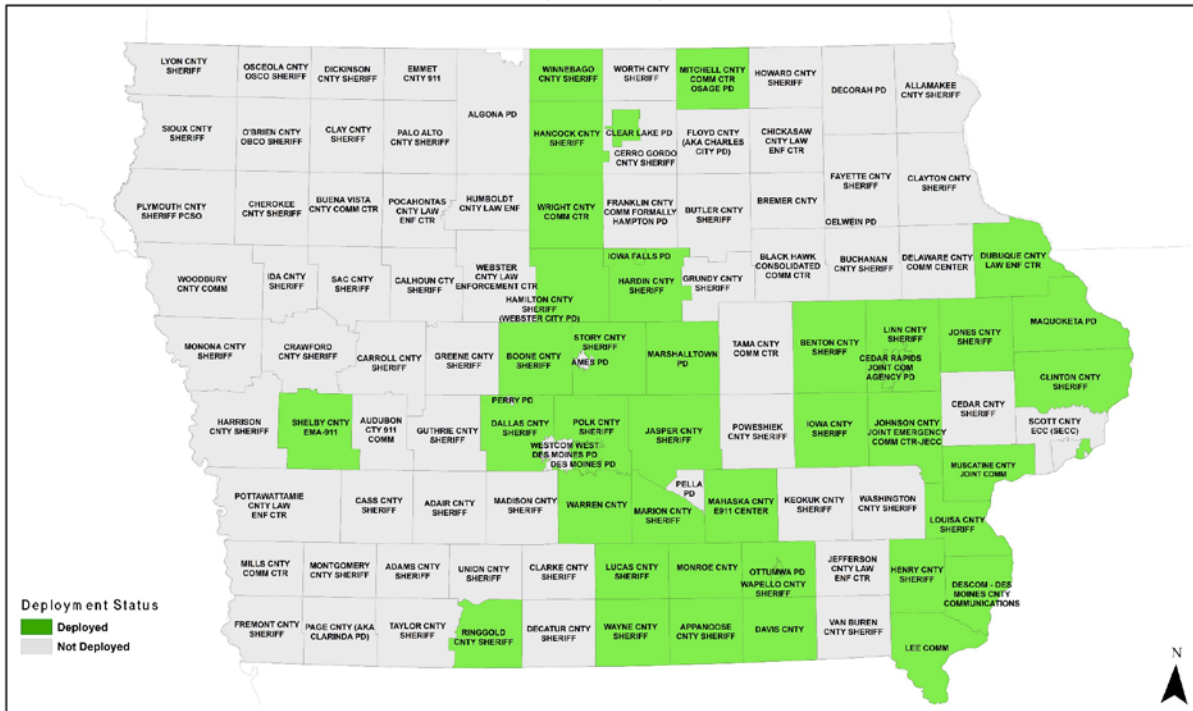
State of Iowa Administrator Reports (Blake DeRouchey & Allie Bright)

Program Manager Report

- Wireline Migration
 - 50 PSAP Migrations complete by end of day
 - Regional Default routing by Selective Router conversations ongoing
 - No Record Found (NRF) Training held last week and sent out
 - Reminder to disconnect Lumen CAMA (wireline) and Data (ALI) circuits
- Shared Services
 - Dual Backhaul update—Turned up Marion Co
 - Disaster Recovery PSAP



State of Iowa ALI Deployment (12/03/2020)



- FCC Fee Report released
- Viper Text to 911 Location
- 988 National Suicide Hotline and Mandatory 10-digit dialing (515, 319)
- Legislative Report due Jan 15
- Strategic Plan
 - Translation Services
- Input from Council: GIS Data (RCL and SSAP) for 811 purposes

Dave Duncan with ICA spoke regarding the establishment of the 988 Suicide hotline and the mandatory 10 digit dialing for 515 and 319 area codes. They represent the Iowa based telephone providers, and they are hearing that the switch translations and the technical side should be relatively straightforward. They are, however, preparing for the consumer uncertainty when suddenly you have hundreds of thousands of people that are going to need to dial 10 digits. No matter how much public education is out there, there will still be confusion and some people who did not get the message. Blake thought the timeline on this would-be April. The National Numbering Agency is doing a lot of information sharing around it and a lot of PSAPs probably already received some information on it. Lawrence Hartpence confirmed with Blake DeRouche that the common user must remember when they call local that they have to start using the area code. Jack DeAngelo advised that they did turn up 988 in five of their telephone exchanges and it does work. When you call 988 you get a short message to either press "1" if you are a veteran to go to the VA Hotline or stay on the line for the general public. Lynzey Kenworthy with the IUB offered her assistance as well and said the Board is monitoring the issue.

Lastly 811 (Iowa One Call) asked if they would share their road centerline and site structure address point data with them. There were a couple different opinions on the release of the data, and it will be placed on the next agenda under new business for further input and discussion.

Outstanding forms

Expenditure Collection Form

Appanoose, Benton, Black Hawk, Boone, Buchanan, Buena Vista, Butler, Carroll, Cass, Cedar, Cerro Gordo SO, Clear Lake PD, Cherokee, Clay, Clayton, Clinton, Crawford, Dallas Co SO, Decatur, Des Moines, Dubuque, Emmett, Fayette Co SO, Oelwein PD, Franklin, Fremont, Greene, Grundy, Hamilton, Hancock, Hardin Co SO, Iowa Falls PD, Henry, Howard, Humboldt, Ida, Jefferson, Johnson, Keokuk, Kossuth, Lee Co SO, Linn Co SO, Cedar Rapids, Marion PD, Louisa, Lucas, Lyon, Mahaska, Marion, Pella PD, Monona, Monroe, Osceola, Page, Palo Alto, Plymouth, Pocahontas, Polk Co SO, DMPD, Westcom, Pottawattamie, Poweshiek, Ringgold, Sac, Scott Co Comm Cntr, Sioux, Tama, Warren, Washington, Wayne, Webster, Winneshiek, SCI, Public Safety

Service Board Membership

Appanoose, Benton, Black Hawk, Boone, Buchanan, Butler, Carroll, Cass, Cedar, Cherokee, Chickasaw, Clay, Clayton, Clinton, Crawford, Dallas, Decatur, Emmett, Franklin, Fremont, Greene, Grundy, Hancock, Hardin, Henry, Howard, Humboldt, Ida, Jefferson, Johnson, Keokuk, Kossuth, Lee, Louisa, Mahaska, Mills, Mitchell, Osceola, Page, Palo Alto, Plymouth, Polk, Sac, Scott, Sioux, Tama, Warren, Wayne, Webster, SCI

2021 GIS Information

Benchmarks 2021

- Upload within 6-month period
- 98% GIS
- 98% ALI to Road Center Line

- FY2021: 54 Counties
 - \$360,000
- November: 12 Counties
 - \$78,000

Current Travel/Public Ed/Training Fund

- **100,000 Annually (FY2021)**
- Expended: \$0.00
- Approved: \$12,100
- Requested:
- Remaining : \$87,900

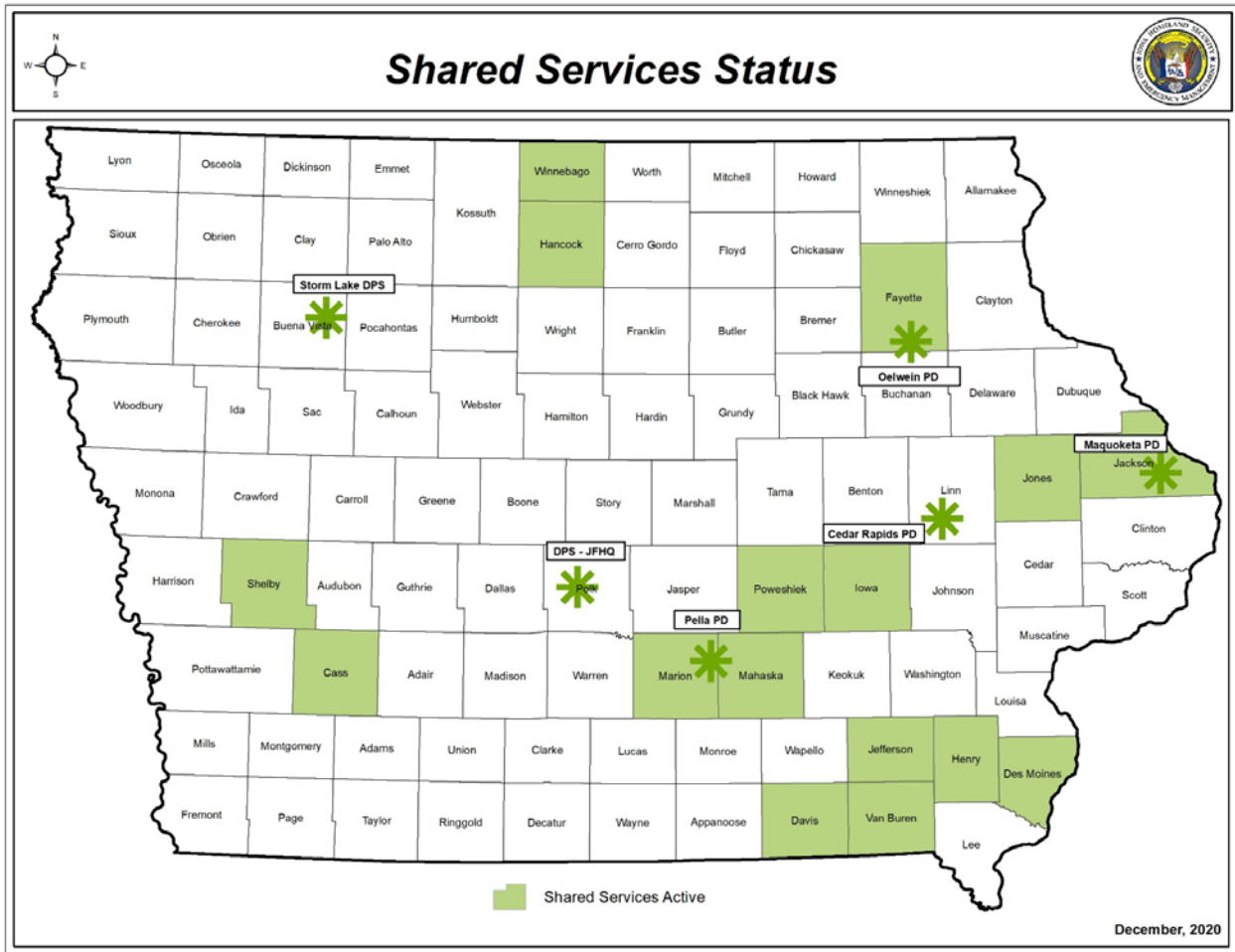
State of Iowa Project Update(s)

Zetron/Shared Services – Lynne Warren, Zetron

- **Marion Co MAX Call Taking live Dec 9.**
- **Boone Co to go live January 20, 2021.**
- **Comtech ALI and Wireline Services Migrations:**
 - **Davis Co and Van Buren Co completed since last report.**
 - **Poweshiek Co and Jefferson Co migrating today (Dec 10.)**
 - **Fayette Co, Oelwein PD, Pella PD, Cass Co expected to migrate Jan/Feb 2021.**
 - **Humboldt still to be scheduled.**

Dual Backhaul (DBH) Implementation

- **Adds FirstNet LTE circuit between the hosts and PSAP to failover to when primary ICN circuit is not available (unplanned outage or maintenance)**
- **Marion Co live with DBH on Dec 9.**
- **In-field testing shows:**
 - **In-process ESInet calls may have 4-5 second audio loss during failover.**
 - **Console may briefly show Call Controller Disconnect error until failover is complete.**
 - **New ESInet calls received during failover will ring (to caller) until failover complete then be provided to consoles to answer.**
 - **No perceivable audio delay in conversation when call is on FirstNet LTE.**
 - **No perceivable impact to in-process or new calls when ICN circuit returns and traffic moves back to primary circuit.**
- **Cedar Rapids DPS retrofit being scheduled for week of Dec 14.**
- **New deployments will go live with DBH; Retrofits being planned with target completion by end of Feb 2021**



Training Funds Request

None.

Technical Advisory

Jack DeAngelo mentioned a new telephone scam that is going around, and it is called the one ring scam. It looks like they are originating outside of the US and he has received several on his cell phone in the last couple weeks where it rings once, and they hang up. That is trying to encourage people to call back and incur large toll charges. The scammer may get a share of that toll charge or the scammer may have a voice message or live message to try to sell the customer something. They are trying to look at those calls coming in as a communication provider, but they are all over the board, so it is difficult, as the FCC has given them permission to try to block those calls, they must be careful what they are blocking. This is an old scam that has been redeployed.

SWIC Chris Maiers gave the following update

- ISICSB is putting in additional TA requests from CISA/ICTAP. There have been some updates to their curriculum that will make virtual delivery of some courses available. Requests at this point will include:
 - Iowa FOG development – paper and electronic application
 - State-sponsored COMT
- We are still supporting two communities with STR trailer deployments.
- PSAP Training –
 - The draft agenda was displayed at our RIC 1, 2, 5 and 6 meetings so far. The feedback has been positive overall. It will be shown to the other two RICs for feedback with a desired launch of course in Q1 or Q2 of 2021.
 - Still offering one-on-one PSAP training for the interoperability talkgroups and StatusBoard, and we have been able to do this virtually. Let me know if you want a session.
- ISICS applications approved last month:
 - Fayette County EMA – Level 1
 - Henry County (update) – Level 3
 - Med Force – Level 2
 - Madison County – Level 3
 - Sac City Sheriff's office (update) – Level 3
- ISICS application up for approval today:
 - Allamakee County – Level 2
 - CIPCO – Level 2
 - Jefferson County/Fairfield Police Department – Level 3
 - Nebraska OCIO/Nebraska State Patrol – Level 1
- Working on updates to several standards. These will include an update to 1.5.2 which pertains to using the regional interoperable TACs for landing an air ambulance.
- StatusBoard Update.
 - Ran well last month.
 - Sign up if you have not yet done so.
- ISICSB will be reviewing some draft comments to the FCC's proposed changes to use of the 4.9 GHz spectrum.
- ISICSB will also be looking at extending the time for position task book (PTB) completion for the COMU program. There is an understanding that since the COVID-19 pandemic began, many opportunities for those PTBs to be completed have been cancelled. This would extend the time allowed to complete them relative to the length of the Governor's proclamations.
- New FirstNet sites over the past month or so include 7 small cell sites in the Des Moines Metro, and one on US-151 near Bernard, IA and one near Redfield, IA.

Jim Lundsted Update

None.

34A Update

None.

Baseline Knowledge for 911 Communications

Jamey Robinson was not present. He did submit a report last month and they did a good job getting that out. If anyone needs that report, please reach out to Chair Rotter or Blake.

Legislative Issues

None.

Unfinished Business

None.

New Business

None. Next month they will add the GIS data for 811 request.

Travel Requests

None.

Business from the Floor / 911 Issues at the PSAPs

None.

Next meeting date will be January 14th, 2021 at 9:00 AM tentatively if in person at the Des Moines Parks and Recreation Board Room 1551 East Martin Luther King, Jr. Parkway Des Moines.

Chair Rotter asked for a motion to adjourn the meeting. Motion made by Jeff Anderson. Seconded by Tracy Bearden.

Meeting adjourned at 9:51 A.M.

Cara Sorrells, Secretary