

Note: These minutes are a draft and are not to be considered official until approved at the next meeting.

	<p>Iowa 911 Communications Council Meeting Thursday, May 8th, 2025 9:30 – 10:15 AM Dallas County Human Services Campus 25747 N Avenue, Adel 50003</p>
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Call to Order

The meeting was called to order by Chair Rob Rotter at 9:30 AM and a quorum was determined from those present.

Roll Call

	Representative	Attendance
Iowa Association of Public Safety Communications Officers (APCO) Secretary	Cara Sorrells Angie Dobyns	Present
alternate		
Iowa Chapter of the National Emergency Number Association (NENA)	Chris Jasper	Present
alternate	Shanna Krogmeier	
Iowa Geographic Information Council	Jeff Miller	Present
alternate	Sarah Haberl	
Iowa State Sheriffs & Deputies Association (ISSDA)	Robert Rotter	Present
alternate	Brad Shutts	
Iowa Peace Officers Association (IPO)	Shane McSheehy	Present
alternate	vacant	
Iowa Professional Firefighters (IAPFF)	Mike S. Bryant	Present
alternate	Doug Neys	
Iowa Firefighters Association (IFA)	Eric Dau	Present
alternate	Tom Berger	
Iowa Emergency Managers Association (IEMA)	Lynn Tazzioli	Present
alternate	Chris Hare	
Iowa Department of Public Safety (IDPS)	Josh Duden	Present
alternate	Robert Johannesen	
Iowa Emergency Medical Services Association (IEMSA)	Rob Dehnert	Present
alternate	Paul Andorf	
Iowa Telephone Association <15,000	Adam Welp	Excused
alternate	Ethan Kleitsch	Present
Iowa Telephone Association >15,000	Tom Weibel	
alternate	Wayne Johnson	
Cellular Providers	Steve Zimmer	Absent
alternate	Bill Tortoriello	
PCS Providers	Joe Sargent	Absent
alternate	vacant	
Auditor of the State, Ex-Officio member	John McCormally	Absent
Staff:		
Blake DeRouchey, 911 Program Manager		Present

Guests also present in person or by teleconference:

Amanda Pyle, Story County 911
Terry McClannahan, Dallas County SO
Paige Klaaren, Iowa County 911
Nichole Neumann, Sac County 911
Heath Hove, Iowa Dept of Public Safety
Kristy Wade, Moetivations
Diane Sefrit, SCI Regional 911
Haley Nichols, SWIC ISICSB
Eric Thye
Mark Van Hooser, Buena Vista County 911
Kirk Hundertmark
Bill Burnett, Comtech
Jim Sholly, Cerro Gordo Co GIS
James Milligan, Zetron
Doug McCasland, Warren County 911
Paul Guest, Zetron
Tara Scott
Nick Brockman, Polk County Sheriff's Office
Stephanie DeVault, ICN
Duane Vos, RACOM
Patrick Kazeze, ICN
Tracey Bearden, Iowa Attorney General Office
Jeff Yates, WahlTek
Michelle Campbell, SECC
Judy Flores, Black Hawk Consolidated 911

Marie Carlson, Zetron
Rhonda Braudis, Marshall County Comm
Chris Maers, CISA
911 Coordinator
Brenda Wright, Fayette County 911
Lynn Warren, Zetron
KCCI
Sgt. Michael Clyde
Daniel Stalder
Timothy Flickinger
Eric Porter, ICN
Todd Malone, SECC
Nathan M
Jacob Reineke
Suzanne Behnke
Stacen Gross, GeoComm
Paul Clark
Brad Button, Des Moines PD
Kevin Williams
Hollie Davidson, ISICSB
Nic Briseno, Story County Sheriff's Office
John Gish, Iowa Attorney General Office
Thomas Millikin, Ottumwa PD
Jessica Frye, GeoComm
Jennifer Ackerman, Winnebago County Comm

Introductions

Chair Rob Rotter welcomed everyone, and a roll call was conducted by Secretary Cara Sorrells of the board members in attendance. A quorum was established, and the meeting continued.

Approve the Agenda

Chair Rob Rotter asked for a motion to approve the agenda as presented. Motion by Rob Dehnert to approve the agenda. Seconded by Shane McSheehy. All ayes. Passed.

Approve the Minutes

Chair Rob Rotter asked for a motion to approve the previous meeting minutes. Motion by Rob Dehnert to approve the minutes. Seconded by Chris Jasper to approve the minutes of April 10th, 2025. All ayes. Passed.

State of Iowa Administrator Reports (Blake DeRouchey)

Program Manager Report

- Program Financials
- Legislative Update
 - HF 951 – \$2M grant appropriation for a specific disaster impacted county to repair and replace 911 equipment – Passed Subcommittee, no further action
 - HSB 332 – 911 Surcharge and NG911 Transition – Passed Subcommittee, no further action
 - Federal SAVES Act (Reclassification) passed Senate Commerce Committee – Next Step: Full Senate Floor

Blake DeRouchey started with a report on the program financials. There was not much to note on the PSAP payments. As a reminder from last month, they did initially send notification to one county about a delinquent expenditure collection form. They did get that submitted prior to the State 911 Program doing payments, so they did receive their full allocated amount. Next looking at the expenditure report form and walking through it, they received \$8.2 million dollars in wireless surcharge. They received \$46,000 in interest and just over a half a million dollars in prepaid card revenue for the quarter. They had normal recurring network costs and there was also not much to note on those. They were able to move \$146,000 into the operating surplus. However, continuing on down the report if you look at the quarterly virtual consolidation as well as the quarterly network enhancements/PSAP moves, they still spent more out of the surplus than they put into it. They are still continuing to be upside down on that aspect. The current amount in the operating surplus is just over \$2.1 million dollars. It does continue to dwindle there.

The legislative update was next. HF 951 that proposed to appropriate \$2 million dollars in grant money for the Clay County radio project has had no additional action since we last met. It did pass subcommittee a couple of months ago but has not been taken on in full committee. There has been no indication of what is coming with that particular bill, if anything.

House Study Bill 332 or version 2.0 of the 911 surcharge and NG 911 transition did have a subcommittee meeting on it a couple of weeks ago. It did pass subcommittee but at this point no further action has been taken on that either. It is unknown if it has the votes in full committee, and the future of that bill or any sort of amendment to that bill is also unknown. The legislature at this time is in overtime and they are still working through the final budget numbers. DeRouchey assumed that this conversation is part of those discussions but he did not know where that is going to go either.

Looking nationally at Congress, the Senate Commerce Committee did pass the SAVES Act, that is the telecommunicator reclassification, and the next step of that particular piece of legislation would be the full Senate floor. DeRouchey believed that is as far as that piece of legislation has gotten. That is a good step. There is a companion bill over in the House, but it has not started moving at this point.

2025 GIS Information

- Benchmarks 2025

- **Upload Monthly**
- 98% GIS
- 98% ALI to Road Center Line
- 0 Critical errors
- Paid out at end of quarter

FY 2025

- Q1 – 100%: \$321,000
- Q2: \$319,000
- Q3: \$320,000
- Q4
 - April – 99 Counties
- GeoComm Update – Jessica Frye

In an email that Blake sent out below the benchmarks, GeoComm did provide some details on what needed to be looked at in the GIS data for standardization of the attributes for the next steps of NexGen 911. If you have not had a chance to look at those or if you want to follow up with your GIS person, those are the types of things that they are looking at. Items such as there should not be any abbreviations in the NexGen 911 field or the word county is missing from the county field. It is just some "clean up" type of stuff. With that being said, they have reviewed the entire statewide data set and have very specific guidance for each of the counties. GeoComm will be sending that out individually to each county to provide them with some additional guidance. If anyone has a GIS person with a question, please send them GeoComm's way and they are happy to help them.

Current Travel/Public Ed/Training Fund

There are no training or public education requests for the Council this month. There are a couple of things to start thinking about since we are getting close to the end of the fiscal year. There is approximately \$18,500 remaining in that fund for the year. At this time of the year, they try to spend that down as much as possible. They are getting to the end of their stock for the children's activity books and they would be happy to look at the costs to print more. DeRouchey was hoping to have a quote today, but it is not back yet. We could get that taken care of next month and we could also look at the 911 brochures and getting more of those printed for 911 public education pieces. Both are something to consider and the Council will probably see those requests on the agenda for next month's meeting with some financials, assuming that no more training fund requests are received. There will probably also be an additional request to continue the online learning management system with some pricing options. It could be continued with a partial year funding like we have been doing (six months = \$19,250) or for the full fiscal year (\$36,500). They are just introducing it this month and if anyone wants to provide feedback they can. Otherwise, it will be up for discussion next month.

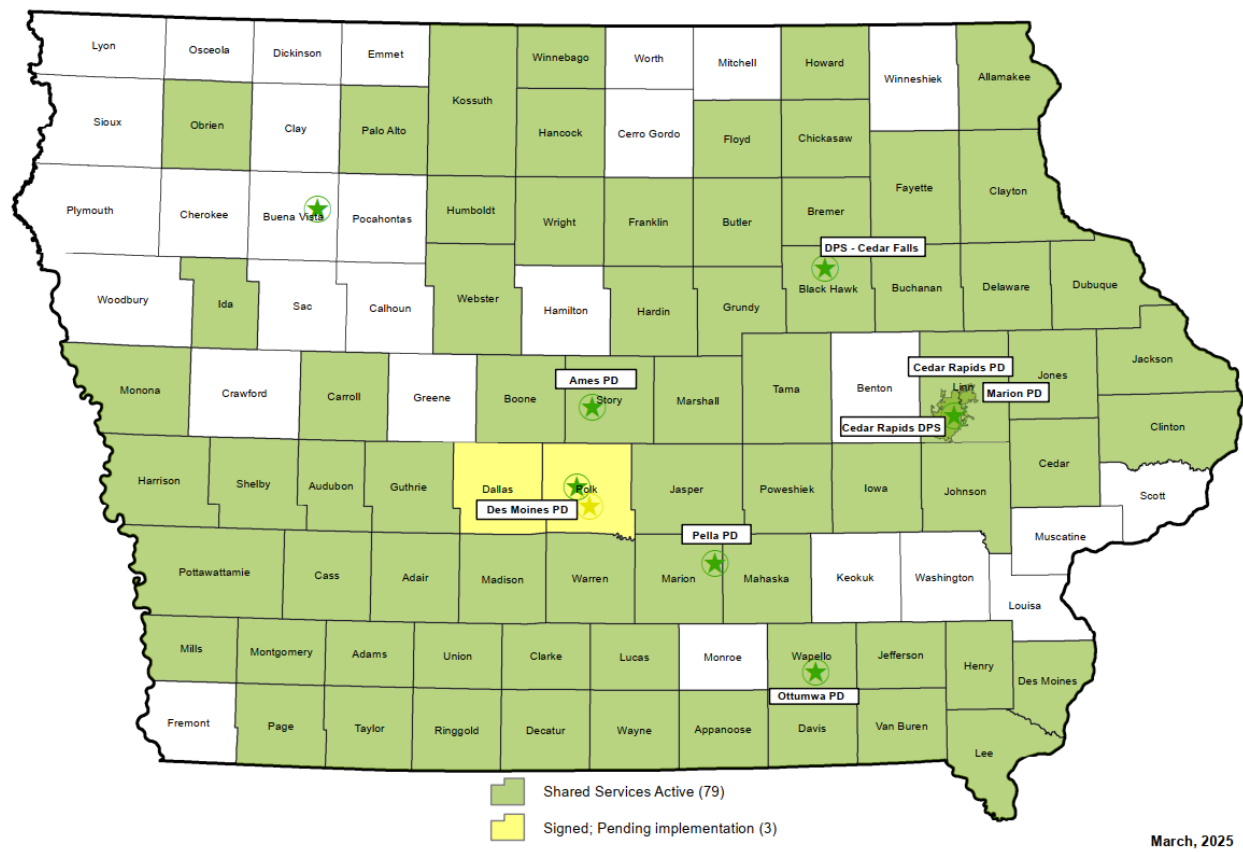
Current Travel/Public Education/Training Fund

- \$100,000 Annually (FY 2025)
 - Current Amount Available: \$18,508.02
 - Requested this month: \$0.00
 - Options for remaining funds
 - Printing additional children's activity books?
 - Printing additional 911 brochures?
 - Extension of online LMS
 - July 1 - December 31, 2025: \$19,250
 - July 1, 2025 - June 30, 2026: \$36,500
-

Zetron Shared Services Monthly Status Update – Lynne Warren

Programming Updates

- Des Moines PD, Polk Co and Dallas Co deployments underway.
- Zetron is delivering a MAX Call Taking Training System to Anna Voss, Law Enforcement Instructor, at the Iowa Law Enforcement Academy (ILEA):
 - Will be used in basic telecommunicator trainings.
 - All equipment fits in a box and can be set up at the ILEA facility and at hosting agencies around the state.
 - Trainees get hands-on experience taking and handling test 911 calls on full feature laptop consoles.
 - First use will be next week's training at Scott Co.



Online Training Portal

Virtual Learning Management System

- What is the Online Training Portal?
 - Unlimited** online training for state-wide
 - Free** to all PSAPs - You do not need to be on Iowa Shared Services
 - Each PSAP is provided a dedicated service admin, to assist in administering its own training portal, class availability, learning path, reports, etc.
 - Choose from **800+** courses, upload your own materials vendor training recordings.
 - MAX Call Taking training slides are available for all Shared Services PSAPs. This training can be used for new hires or training refresher courses.
 - Questions?** Want to join? Email Kristy Wade at kristyw@moetivations.com
- Stats:

SUMMARY	
Total Branches	50
Total Users	657
Total Courses Enrolled	10656
Total Courses Completed	5423

Online Training Portal

3 New ISICS Courses

- Radio Basics
- Pursuit Communications
- Status Board

To register for these or any class, go to your course catalog and search by name.

Iowa Insider Newsletter



- Email lynne.warren@Zetron.com with your contact information to subscribe and to nominate your PSAP or someone in your PSAP for recognition in an upcoming newsletter.

DeRouchey noted one additional thing, and that was that the Law Enforcement Academy training system was provided free of cost to the 911 Program. That was beneficial given the current funding situation.

Questions?

New website: <https://homelandsecurity.iowa.gov/programs/911-program/>

Presentation from the Attorney General's Office – John Gish

John Gish and Tracey Bearden were present to discuss coordination with the Iowa PSAPs on sexual assault examinations. Gish is the Section Chief with the Iowa Department of Justice. Gish explained that for Victim Assistance in the Attorney General's Office they do a lot for crime victims. They do their best to work hand in hand with law enforcement, communicators, prosecutors, and victim services across the state. One of the things Attorney General Bird and Gish have been doing this year and two years in 2023, is travelling around the state and talking to service providers. In learning about what kind of issues people are seeing first hand in the field they heard a lot about sexual assault victims and receiving an examination. There are sex assault nurse examiners who are trained and specialized in giving these exams for victims, but not every hospital in Iowa has one. You may find a victim who has just been assaulted will go to a hospital, who is the closest or their favorite hospital, and discover that they do not have a qualified provider to do that examination. That victim is told that they either need to leave on their own and travel to a hospital that may be an hour away where they will wait until they have examination, or if they are in critical condition they may be transported by ambulance.

Their job, and one of Bearden's major projects right now, is leading the way to increase the number of providers across the state to provide better outcomes for these victims, better investigations, and better prosecutions. On this one issue, when it comes to commuting, how do they stop it from happening and how can they get the victim treatment right there. One tool that was implemented in December is that they will now pay mileage for a nurse to go from facility to facility, or to a facility from their home where they will perform the examination. The goal of this is to limit the movement of that victim. In round table discussions they have learned that sometimes the hospitals aren't always talking to each other. There may not be a system in place for that nurse to be called in to that particular hospital. Bearden had the idea to talk to PSAPs and communicators who may be able to dispatch or page that nurse. That is why they are here today with two hopeful requests. The first is being able to learn from this audience and garner expertise and experiences. This is just an idea, there is nothing determined yet, and some counties already have systems in place. They would like to see if it is even feasible, and to work towards the development of it. The second thing is support for them to be part of a webinar with telecommunicators so that they can talk about this and bring it to the local areas.

Bearden added that telecommunicators have a lot of resources and knowledge. With telecommunicators being the first, first responder and often being the first call that a victim makes, that might be where law enforcement or medics are told that there are resources available. Telecommunicators also communicate with hospitals, and some hospitals have dispatch centers. If there is a way to close this gap and better serve victims, that is the goal. Ultimately they would like to have multiple nurses at every hospital to perform these exams but they know that is not always going to happen. Gish thanked the Council for having them.

One attendee added that they had worked as a victim's advocate and when a victim goes to a facility and it is incumbent on them to get themselves to another facility the statistics are high that would not. In a sense it is kind of revictimizing them because now they have to pick themselves back up and find the courage to drive two hours away to another hospital. He then asked if all of the hospitals will have the kits needed and available to victims. Gish replied that they do pay for the kits and provide the consent forms so that victims are informed before they undergo an examination. That would be part of the process that they ensure where ever the victim goes, that the resources are available to them, including the kits. They are working with the Iowa Hospital Association to ensure that. A second question was if law enforcement had resources available, could they transport the victim to the closest hospital based on their geographical location. Gish advised that could be a possible solution and it may depend on the resources of a county or community. It is a worthwhile thing to discuss further.

Lastly, Haley Nichols added that they are currently working on the EMS to hospital communications plan. It is the REMCDP project to improve rural EMS communications in Iowa. The funds have been cancelled, but the talkgroups are in place, and it is an interoperable communications platform across the state of Iowa. It is a plan that is laid out so that all regions and hospitals have a talkgroup or a way to communicate inter-hospital. It would be a good communications platform to begin that project.

DeRouchey said the next step would be having a webinar where they would open it up to PSAPs for that direct feedback. They wanted to introduce the idea here in this setting so that everyone would know that it was coming.

Training Funds Request

None.

Technical Advisory

None.

Iowa State Interoperable Communications System Board Update (Haley Nichols)

SWIC Haley Nichols wanted to reiterate what Lynn Warren had said and thank Motivations for allowing them to upload those ISICS course into the online learning management portal. They have seen an uptick on people taking those courses just through the surveys that are on the end of each one of those. That seems to be working great and they will continue to share new modules created by the training and outreach committee as long as those partnerships continue and new training is produced. The training and outreach committee is looking for the next modules to create. When they hear from the users what is needed, they will work on those.

The COMT (Communications Technician) course is scheduled for June 2nd – 6th in Cedar Rapids. That is a state-sponsored course and registration continues. There are currently 10 students registered and there is room for 16. If you are interested, please register soon. There are prerequisites that need to be vetted, so they just have a couple of weeks to finish that up.

Nichols will conduct training in Floyd County on May 28th as they come online to ISICS and then they will conduct another training June 1st, which is a Sunday, in Lucas County. They are inviting all disciplines from Lucas County to participate in training and kind of a tabletop exercise to utilize the system.

It might be difficult to host classes over the next couple of months or years depending on what happens with some of the federal contracts. Through CISA and ECC Maiers if they hear that regionally there are courses, they will share those widely. If you see those and your agency allows you to travel to COMU courses please take advantage of those opportunities. Previously she had stated that iMED funds had been cancelled but the grant funds are actually on pause since an email that they received February 21st. They are crossing their fingers that things change, but they have not heard anything new since the February 21st email.

Nichols urges everyone to join their regional interoperability meetings if you are able to. Or you can share with her any instances of successes or challenges so that she can pass those along.


Nichols finished by advising that she will be on vacation for the next two weeks. She will be unavailable by email, if you have any emergencies please contact the ISICS NOC or Deputy SWIC Curtis Walser.

Chris Maiers CISA Update

Chris Maiers presented the following slides:

CISA | CYBERSECURITY AND INFRASTRUCTURE SECURITY AGENCY

EMERGENCY COMMUNICATIONS COORDINATOR REPORT MAY 2025

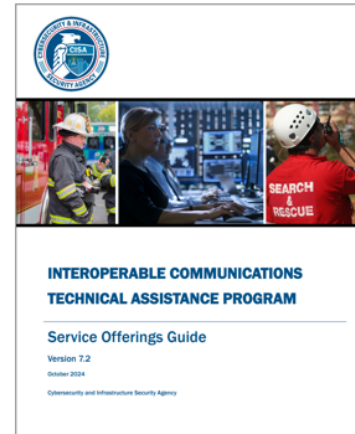


Chris Maiers
May 8, 2025

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Technical Assistance Update

- Request period for April 2025 has been extended.
 - All four Region 7 states submitted along with the Kansas City Metro for FIFA preparations.
- Federal subject matter experts are currently providing support for Technical Assistance Program in the absence of contract support.
- CISA is working through processes to continue service delivery.
 - Working with partners to collect equipment and restore data.
 - Includes transitioning to new service delivery model.



Chris Maiers
May 8, 2025

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Regional News of Note

- Scheduled Technical Assistance –
 - Kansas City Metro (FIFA 2026 Preparations):
 - Postponed – Communications Unit Leader Course
 - June 10-13, 2025 – Incident Tactical Dispatcher Course
 - July 21-23, 2025 – Incident Communications Manager Course
 - Aug 26-27, 2025 – First Communications Exercise
- Red River COMU Boot Camp – Oct 12-17, 2025
 - Potential opportunities for new instructors to get their teaching credentials.



Chris Maiers
May 8, 2025

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For more information:

Chris Maiers
Christopher.Maiers@cisa.dhs.gov
202-701-3235

Chris Maiers
May 8, 2025

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Legislative Issues

None.

Information Sharing

None.

Unfinished Business

None.

New Business

None.

Travel Requests

None.

Business from the Floor or Virtually / 911 Issues at the PSAPs

None.

Next meeting date will be June 12th, 2025, at 9:30 AM at the Dallas County Human Services Campus 25747 N Ave., Adel.

Chair Rob Rotter asked for a motion to adjourn the meeting. Motion made by Eric Dau.
Seconded by Chris Jasper.

Meeting adjourned at 9:59 AM.

Cara Sorrells, Secretary