Note: These minutes are a draft and are not to be considered official until approved at the next meeting.

Iowa 911 Communications Council Meeting
Thursday, January 9th, 2025
9:30 – 10:15 AM
Dallas County Human Services Campus
25747 N Avenue, Adel IA 50003

Call to Order
The meeting was called to order by Chair Rob Rotter at 9:30 AM and a quorum was determined from those present.

Roll Call

		Representative	Attendance
Iowa Association of Public Safety Communications Officers (APCO) **Secretary**		Cara Sorrells	Present
	alternate	Angie Dobyns	
Iowa Chapter of the National Emergency Number Association (NENA)		Chris Jasper	Present
	alternate	Shanna Krogmeier	
Iowa Geographic Information Council		Jeff Miller	Present
	alternate	Sarah Haberl	
Iowa State Sheriffs & Deputies Association (ISSDA)		Robert Rotter	Present
	alternate	Brad Shutts	
Iowa Peace Officers Association (IPO)		vacant	
	alternate	vacant	
Iowa Professional Firefighters (IAPFF)		Mike S. Bryant	Present
	alternate	Doug Neys	
Iowa Firefighters Association (IFA)		Eric Dau	Present
	alternate	Tom Berger	
Iowa Emergency Managers Association (IEMA)		Lynn Tazzioli	Present
	alternate	Chris Hare	Present
Iowa Department of Public Safety (IDPS)		Josh Duden	Present
	alternate	Robert Johannesen	Present
Iowa Emergency Medical Services Association	(IEMSA)	Rob Dehnert	Excused
	alternate	Paul Andorf	
Iowa Telephone Association <15,000		Adam Welp	Excused
	alternate	Ethan Kleitsch	Present
Iowa Telephone Association >15,000		vacant	
	alternate	Wayne Johnson	
Cellular Providers		Steve Zimmer	Absent
	alternate	Bill Tortoriello	
PCS Providers		Joe Sargent	Absent
	alternate	vacant	
Auditor of the State, Ex-Officio member		John McCormally	Absent

Staff:

Blake DeRouchey, 911 Program Manager	Present
Kayla Beckerdite, 911 Program Planner	Present

Guests also present in person or by teleconference:

Amanda Pyle, Story County 911
Terry McClannahan, Dallas County SO
Paige Klaaren, Iowa County 911
Stephanie DeVault, ICN
Heath Hove, Dept of Public Safety
Brad Button, Des Moines PD
Diane Sefrit, SCI Regional 911
Lynne Warren, Zetron
Thomas Holladay, RACOM
Todd Malone, SECC
Kevin Williams
Patrick Kazeze, ICN
Rhonda Braudis, Marshall County Comm
Tammy Rodriguez, Aureon
James Milligan, Zetron
Mark Van Hooser, Buena Vista County 911
Nick Brockman, Polk County SO
Chase Clark
Paul Guest, Zetron
Todd Beasley
Jeff Bernatz, Chickasaw County EMA

Marie Carlson, Zetron
Nathan Moore, LSA
Chris Maiers, CISA
Nichole Neumann, Sac County 911
Erin Froning, Clear Lake PD
Michelle Campbell, SECC
Chris Collins, Iowa Dept of Public Safety
Haley Nichols, SWIC ISICSB
Hollie Davidson, ISICSB
Jessica George-Rethwisch, Dubuque Comm Ctr
Kirk Hundertmark
John Parker, Department of Management
Bill Burnett, Comtech
Jim Sholly, Cerro Gordo Co GIS
Marilyn Stayner, Worth County 911
Corey Trucke
John Mayes, Zetron
Jonas Karlsson
Stacen Gross, GeoComm
Mindy Benson, Black Hawk County EMA

Introductions

Chair Rob Rotter had welcomed everyone and a roll call was conducted by Secretary Cara Sorrells of the board members in attendance. A quorum was established, and the meeting continued.

Approve the Agenda

Chair Rob Rotter asked for a motion to approve the agenda as presented. Motion by Josh Duden to approve the agenda. Seconded by Lynn Tazzioli. All ayes. Passed.

Approve the Minutes

Chair Rob Rotter asked for a motion to approve the previous meeting minutes. Motion by Lynn Tazzioli to approve the minutes. Seconded by Chris Jasper to approve the minutes of December 12th, 2024. All ayes. Passed.

State of Iowa Administrator Reports (Blake DeRouchey)

Program Manager Report

- DOM 911 Budget Presentation - https://youtu.be/4JQypLMj3FQ?si=5ynCb5I79bFCne4N
- Legislative Update

Blake began his report by turning it immediately over to John Parker from the Department of Management. He was invited to present an abbreviated 911 Budget 101 type of training.

911 Service Board – Budget Process and Timelines

Example Timeline

November - Budget Forms and Instructions are posted online

November through March

1. Fill out online budget
2. Publish a notice for a public hearing
3. Hold a public hearing
4. Adopt the budget

Example Timeline

April 30 – Budget Documents due to the County Auditor

1. Due to the County Auditor by their Close of Business on April 30
2. Submit:
   1. Adopted Budget Summary
   2. Surcharge Fund and Operating Fund Tabs
   3. Proof of Publication

Important Reminders

Notice of Public Hearing and Proposed Budget Summary must be published not less than 10 nor more than 20 days before the date of the hearing.
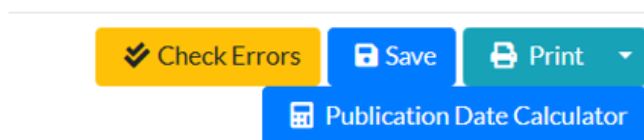
- Include the day of publication, but not the day of the hearing in the calculation.

Publication Date: February 2

First Valid Hearing Date: February 12

Last Valid Hearing Date: February 22

Use Publication Date Calculator

Located at the top right of the budget system once you are in editing your budget

Important Reminders

A quorum of the 911 Service Board must be present

1. Public Hearing
2. To Adopt the Budget

Following the Public Hearing:

1. Board can adopt the amount of expenditures published
2. Board can adopt expenditures less than published

Adopted expenditures cannot be greater than the amount published

Funds - Iowa Code Chapter 34A

1. Surcharge (Service) Fund - all surcharge revenue and expenditures
2. Operating Fund - all other revenue and expenditures

Select Budgets and Edit for the next Fiscal Year

		FY 1	Budge...	LA Code	Name 2 ↑	Status
+ Amend	☑ Edit	2026	911 Serv...	03@	Allamakee Count...	Adopt
+ Amend	☑ Edit	2025	911 Serv...	03@	Allamakee Count...	Final
+ Amend	☑ Edit	2024	911 Serv...	03@	Allamakee Count...	Final
+ Amend	☑ Edit	2023	911 Serv...	03@	Allamakee Count...	Final
+ Amend	☑ Edit	2022	911 Serv...	03@	Allamakee Count...	Final
+ Amend	☑ Edit	2021	911 Serv...	03@	Allamakee Count...	Final

Revenue Tab

Beginning Fund Balances for the Actual Budget year are found from reports from your County Auditor

		FYE Actual June 30, 2024
Beginning Fund Balance		
Reserved(Nonspend/Restrict/Committed)	1	584,000
Assigned Fund Balance	2	364,153
Unassigned Fund Balance	3	93,179
Total Beginning Fund Balance	4	1,041,332

Revenue Tab

Landline and Wireless Surcharge amounts must be entered on separate lines

Revenue	Expenditures				
			FYE Actual June 30, 2024	FYE Estimated June 30, 2025	FYE Budgeted June 30, 2026
Landline Surcharge		5	355,371	320,000	320,000
Wireless Surcharge		6	320,358	420,000	323,000

Expenditure Tab

Unassigned Fund Balance is where the fund balance is placed by default. If you have Reserved or Committed balances put the amounts in Line 33 and 34

		FYE Actual June 30, 2024	FYE Estimated June 30, 2025	FYE Budgeted June 30, 2026
Ending Fund Balance				
Reserved(Nonspendable/Restricted/Committed)	33	550,000	300,000	300,000
Assigned Fund Balance	34	233,566	132,026	
Unassigned Fund Balance	35	200,844	193,094	179,276
Total Ending Fund Balance	36	984,410	625,120	479,276

Expenditure Tab to Revenue Tab

Expenditure Tab

		FYE Actual June 30, 2024	FYE Estimated June 30, 2025	FYE Budgeted June 30, 2026
Ending Fund Balance				
Reserved(Nonspendable/Restricted/Committed)	33	550,000	300,000	300,000
Assigned Fund Balance	34	233,566	132,026	
Unassigned Fund Balance	35	200,844	193,094	179,276
Total Ending Fund Balance	36	9?4,410	625,?20	479,276

Revenue Tab

		FYE Actual June 30, 2024	FYE Estimated June 30, 2025	FYE Budgeted June 30, 2026
Beginning Fund Balance				
Reserved(Nonspend/Restrict/Committed)	1	584,000	550,000	300,000
Assigned Fund Balance	2	364,153	233,566	132,026
Unassigned Fund Balance	3	93,179	200,844	193,094

Publication Date Calculator

📊 Publication Date Calculator   ✔ Check Errors   💾 Save   🖨 Print ▾

Publication Date Calculator   ×

Earliest Publication Date
2/1/2025

Latest Publication Date
2/11/2025

Proposed Hearing Date *

02/21/2025

‹	Feb ⇕	2025 ⇕	›

Su	Mo	Tu	We	Th	Fr	Sa
26	27	28	29	30	31	1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	**21**	22
23	24	25	26	27	28	1
2	3	4	5	6	7	8

Earliest Publication Date
2/1/2025

Latest Publication Date
2/11/2025

Proposed Hearing Date *

02/21/2025

WILL NOT TRANSFER TO HEARING INFORMATION

Meeting Information Populates once Propose/Publish is filled out

The 911 Service Board of the above named jurisdiction will conduct a public hearing on the proposed fiscal year budget as follows:
Meeting Date: NaN/NaN/NaN   Meeting Time: NaN:NaN AM   Meeting Location: (entered upon publish)

📄 Instructions   ✉ Propose/Publish

First time use the pencil icon to edit

IOWA™

Propose/Publish Budget   ✕

Prior Hearing Date/Time
[   ] [✏]

Meeting Location (*)
(entered upon publish)

Contact Person (*)
Type the full name of the person to contact here

Contact Phone (*)
[123] [456] [7890] [Ext.]

Cancel   Propose

Meeting Information Populates once Propose/Publish is filled out

Propose/Publish Budget   ✕

Public Hearing Date(*)
[03/18/2022]   [📅]

Meeting Time (*)
▲   ▲
[05] : [00] [PM]
▼   ▼

Meeting Location (*)
911 Board Room

Contact Person (*)
John Parker

Contact Phone (*)
[515] [281] [8485] [Ext.]

Cancel   Propose

AM is the Default – Click to change to PM

IOWA™

Public Hearing Notice Print

After clicking propose the public hearing notice will be generated and you can save it to PDF to send to the Newspaper

Public Hearing Notice Print

You can also print the notice using the print option after the meeting information is populated

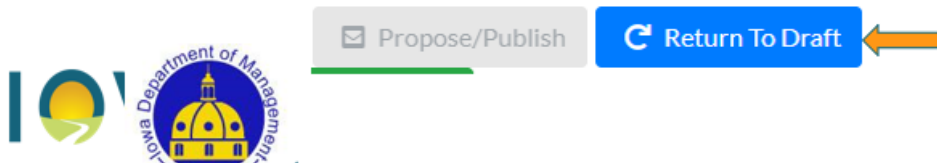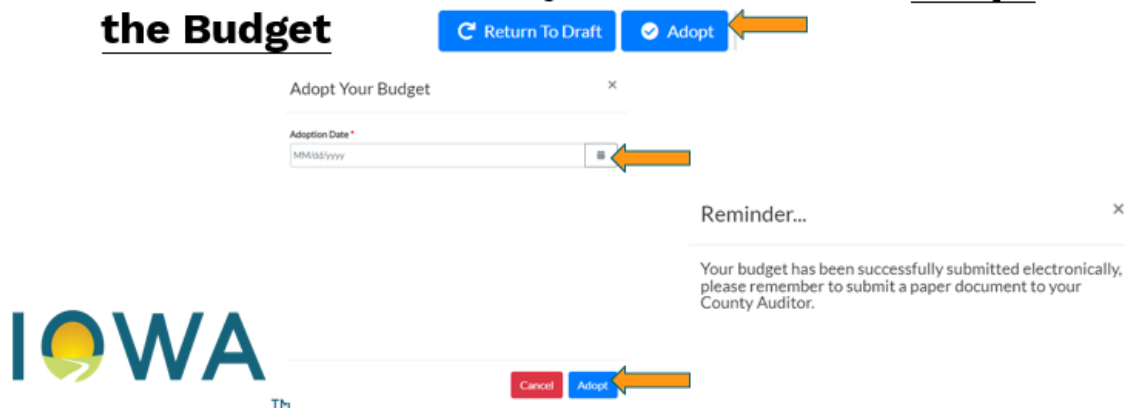## Fixing Errors or Reducing Expenditures After Publication

- If a mistake is made, revenues can be adjusted without having a new public hearing
- Expenditures can be adjusted and reduced without needing a new public hearing
- If total expenditures need to be increased a new public hearing is needed or an amendment could be adopted once the budget year begins.

Adopting the Budget

- Adopt the budget after approval. You can do it in advance of the meeting as long as you do not think there will be any changes
- Remember to Actually have the Board **Adopt the Budget**

Adopt Your Budget ✕

Adoption Date *

MM/dd/yyyy

Reminder... ✕

Your budget has been successfully submitted electronically, please remember to submit a paper document to your County Auditor.

Cancel Adopt

Adopting the Budget

Print the full Budget After Adoption and sign the Adopted Budget And Certificate of Taxes

ADOPTED BUDGET AND CERTICATE OF TAXES Fiscal Year July 1, 2023 - June 30, 2024
Marshall County 911 Service Board
File one copy of the Adopted Budget Summary, the Supplemental Detail, and Proof of Publication whith the County Auditor by March 15.
Adopted Date: 9/29/2022   Contact Name: John Parker   Contact Telephone Number: (515) 281-8485

	FYE June 30, 2022 Actual Expenditures	FYE June 30, 2023 Re-Estimated Expenditures	FYE June 30, 2024 Proposed Expenditures	Transfers Out	Estimated Ending Fund Balance FYE June 30, 2024	Estimated Beginning Fund Balance FYE July 1, 2023	Estimated Other Receipts	Transfers In	Estimated Amount To Be Raised By Surcharge
1. Surcharge Fund	345,245	24,525	100,000		892,537	502,047	0		490,490
2. Operating Fund	0	0	0		0	0	0	0	
3. TOTAL	345,245	24,525	100,000	0	892,537	502,047	0	0	490,490

CERTIFICATION

To the County Auditor and the Board of Supervisors of the above-named jurisdiction, in the State of Iowa:
At a meeting of the 911 Service Board for the above-named jurisdiction, on the date indicated above, the budget for the fiscal year stated above was adopted as summarized above.

_____   _____
(Secretary Signature of Certification)   (County Auditor Signature of Certification)

Filing Requirements with the County Auditor – Use Upload Function

1. Full Budget
2. Include Signature Page
3. Proof of Publication –
- Can be a **legible** PDF you receive from the Newspaper.
- If it is not legible request a new copy from the newspaper

Submitting Budget – NEW!!!!

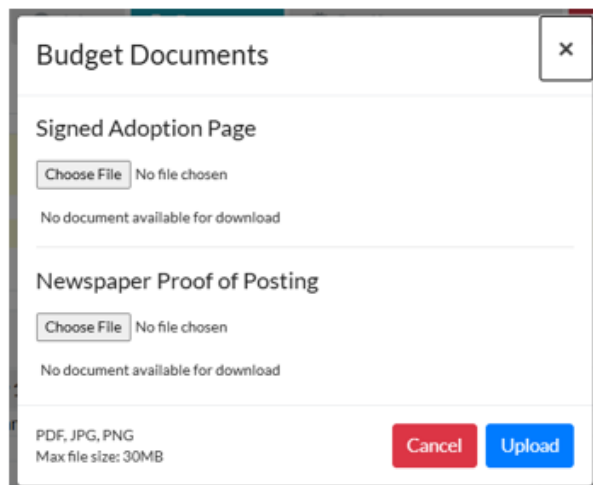April 30 – Budget Documents due to the County Auditor

1. Submit paper copies to County Auditor
2. Upload digital copies to the County Auditor – Preferred
   1. Budget System will have a "Documents" Button:
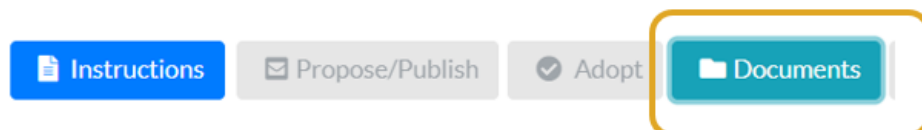
Submitting Budget – NEW!!!!

April 30 – Budget Documents due to the County Auditor

   1. Budget System will have a "Documents" Button:

County Auditor Checks

1. Notice of Public Hearing was published and Proof of Publication was provided to them.

2. Budget hearing notice was published not less than 10 days, nor more than 20 days, prior to the budget hearing.

3. Adopted Expenditures for the Budget Year do not exceed the published amounts

	FYE Actual June 30, 2024 Expenditures	FYE Estimated June 30, 2025 Expenditures	FYE Budgeted June 30, 2026 Expenditures
1. Surcharge Fund	1,066,401	1,309,290	1,039,844
2. Operating Fund	0	0	0
3. TOTAL	1,066,401	1,309,290	1,039,844

IOWA™

Filing Requirements with DOM

- None

- Once your budget is adopted in the system the county auditor will certify it to DOM in the system

Late Budgets

- If there is an error that causes you to have a new public hearing and you cannot make the ~~March~~ 15 deadline **April 30**
- There is no penalty DOM can implement
- There is no formal extension process
- There will be an Audit Comment during your annual audit

Amendments

Expenditure Limitations

1. Total Budgeted Surcharge Fund Expenditures
2. Total Budgeted Operating Fund Expenditures

Publication Requirements

- Same 10-20 day publication and hearing requirements

- Complete by May 31 (can be done any time throughout the year)

Amendment Form

▷ Form available in same system as budget

+ Amend	🖊 Edit	2025	911 Serv...

Create Amendment   ×

Are you sure you want to create an amendment for this budget? If so, Click OK to navigate to the Amendment form.

OK   Cancel

Amendment Form

PROPOSED EXPENDITURE SUMMARY

EXPENDITURES	Total Budget as Certified or Last Amended	Amendment Increase	Total Budget After Current Amendment	Reason
Surcharge Fund	327,300	81,866	409,166	PSAP Equipment and Data Base Management
Operating Fund	300,500	23,121	323,621	Extra Expenses
Total	627,800	104,987	732,787	

✅ Check Errors   💾 Save

✉ Propose/Publish

Amendment Form

Propose/Publish Amendment   ×

Public Hearing Date(*)

MM/dd/yyyy

Meeting Time (*)

HH : MM   AM

Meeting Location (*)

Type your meeting location here

Contact Person (*)

Type the full name of the person to contact here

Contact Phone (*)

123   456   7890   Ext.

Cancel   Propose

Amendment Form

Public Hearing Notice will Download automatically, or can be printed from the box

Query Budget Data

Budgets

PublicHearingNoti....pdf   ∧

✔ Check Errors   🖫 Save   🖶 Print   ▾

Print Options

🗐 Print Publication Notice

Adopting the Amendment

1. Adopt the amendment after approval. You can do it in advance of the meeting as long as you do not think there will be any changes

2. Remember to Actually have the Board **Adopt the Amendment**

Adopt Your Amendment

Adoption Date *

MM/dd/yyyy

Reminder...

Your amendment has been successfully submitted electronically, please remember to submit a paper document to your County Auditor.

Cancel   Adopt

IOWA ™

Adopting the Amendment

- Print the Adoption Certificate
- Downloads Automatically

Check Errors   Save   Print

Print Options

Print Publication Notice
Print Adoption

AdoptionNotice (27).pdf

RECORD OF HEARING AND ADOPTION OF BUDGET AMENDMENT
Allamakee County 911 Service Board

Fiscal Year July 1, 2021 - June 30, 2022

Allamakee County 911 Service Board conducted a public hearing for the propose of amending the current budget for the fiscal year ending June 30, 2022

Meeting Date:	Meeting Time:	Meeting Location:		
3/25/2022	07:00 PM	911 Board Room		

The governing body of the Allamakee County 911 Service Board met with a quorum present and found that the notice of time and place of the hearing had been published as required by law and that the affidavit of publication is on file with the county auditor. After hearing public comment the governing body took up the amendment to the budget for final consideration and determined that said budgeted expenditures be amended as follows:

EXPENDITURES	Total Budget as Certified or Last Amended	Amendment Increase	Total Budget After Current Amendment	Reason
Surcharge Fund	327,300	81,866	409,166	PSAP Equipment and Data Base Management
Operating Fund	300,500	23,121	323,621	Extra Expenses
Total	627,800	104,987	732,787	

03/25/2022

Signature of Certification   Adopted On   County Auditor Signature of Certification

IOWA ™

File the Amendment with the County Auditor

- Sign the Adoption of Amendment
- Upload signed amendment and proof of publication into Documents button

RECORD OF HEARING AND ADOPTION OF BUDGET AMENDMENT				
Allamakee County 911 Service Board				
Fiscal Year July 1, 2021 - June 30, 2022				
Allamakee County 911 Service Board conducted a public hearing for the propose of amending the current budget for the fiscal year ending June 30, 2022				
Meeting Date:	**Meeting Time:**	**Meeting Location:**		
3/25/2022	07:00 PM	911 Board Room		
The governing body of the Allamakee County 911 Service Board met with a quorum present and found that the notice of time and place of the hearing had been published as required by law and that the affidavit of publication is on file with the county auditor. After hearing public comment the governing body took up the amendment to the budget for final consideration and determined that said budgeted expenditures be amended as follows:				
EXPENDITURES	Total Budget as Certified or Last Amended	Amendment Increase	Total Budget After Current Amendment	Reason
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Operating Fund	300,500	23,121	323,621	Extra Expenses
Total	627,800	104,987	732,787	

03/25/2022

Signature of Certification   Adopted On   County Auditor Signature of Certification

IOWA ™

Amendment Requirements for DOM

- None
- DOM receives information from the Online System

This concluded the 911 budget presentation and any questions should be followed up with John offline at John.Parker@dom.iowa.gov. There was no legislative update. They still do not have their 34A bill draft back from the bill editor. The next item on the report was annual forms, which were due January 1st, 2025.

Annual Forms – Due Jan 1

Service Board Membership (22 remain)

Audubon, Black Hawk, Chickasaw, Clay, Clinton, Davis, Decatur, Des Moines, Fremont, Grundy, Howard, Ida, Jefferson, Jones, Mahaska, Marion, Mitchell, Palo Alto, Polk, Ringgold, Scott, Tama,

Expenditure Collection (18 remain)

Black Hawk, Butler, Clay, Decatur, Des Moines, Fremont, Hancock, Jefferson, Lee, Mahaska, Mitchell, Poweshiek, Ringgold, SECC, Ames PD, Tama, Washington, DPS

2025 GIS Information

- Benchmarks 2025
    - **Upload Monthly**
    - 98% GIS
    - 98% ALI to Road Center Line
    - 0 Critical errors
    - Paid out at end of quarter

FY2025

- Q1 – 100%: $321,000
- Q2: $319,000
    - October – 98 Counties
    - November – 99 Counties
    - December – 98 Counties

There was another county that did not meet the benchmarks in December. Quarter 2 did end up being a couple of thousand dollars less than normal. There was one item for approval under training funds, and that was the continuation of last month's discussion on the extension of the online learning management system.
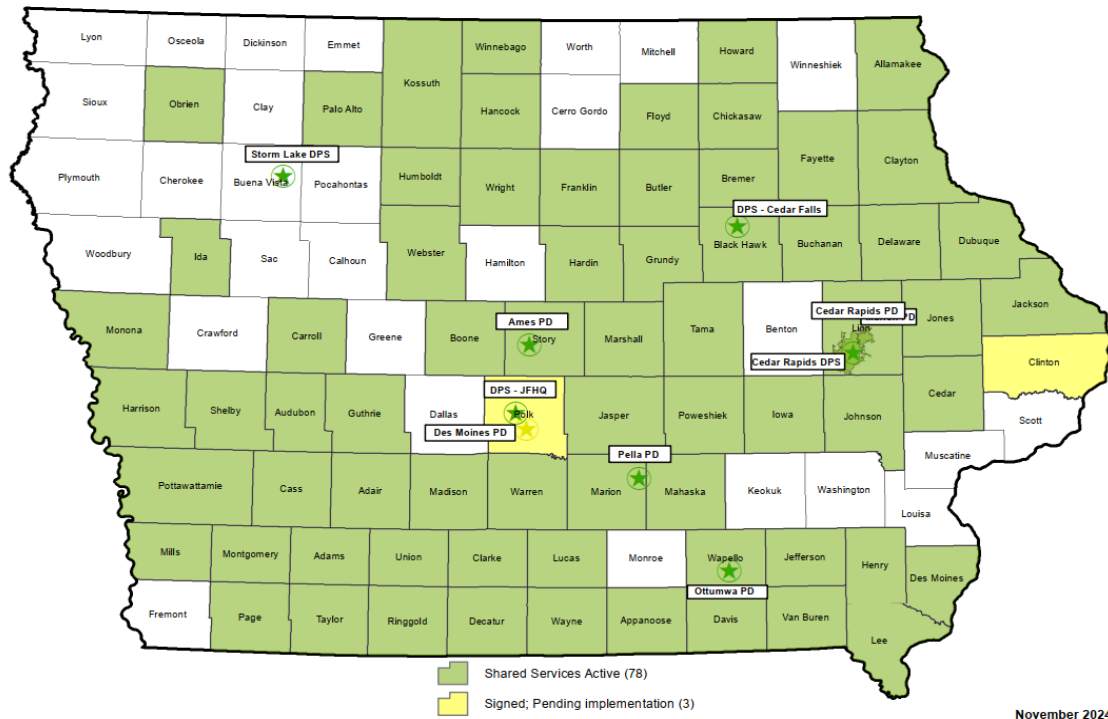
Current Travel/Public Ed/Training Fund

- **$100,000 Annually** *(FY2025)*
- Amount Available: $69,953.02
- Requested this month: $8,900
    - Proposed Extension of Online Learning Management System – through June 30, 2025
- Remaining if Approved: $61,053.02

Zetron Shared Services Monthly Status Update – Lynne Warren

Programming Updates

- Clinton Co, Polk Co and Des Moines PD deployments underway.

Storm Lake DPS

DPS - Cedar Falls

Ames PD

Cedar Rapids PD

Cedar Rapids DPS

DPS - JFHQ

Des Moines PD

Pella PD

Ottumwa PD

Shared Services Active (78)

Signed; Pending implementation (3)

November 2024

Online Training Portal

Virtual Learning Management System

- What is the Online Training Portal?
  - **Unlimited** online training for state-wide
  - **Free** to all PSAPs - You do not need to be on Iowa Shared Services
  - Each PSAP is provided a dedicated service admin, to assist in administering its own training portal, class availability, learning path, reports, etc.
  - Choose from **800+** courses, upload your own materials vendor training recordings.
  - MAX Call Taking training slides are available for all Shared Services PSAPs. This training can be used for new hires or training refresher courses.
  - **Questions**? Want to join? Email Kristy Wade at kristyw@moetivations.com
- Stats:

SUMMARY	
Total PSAPs	45
Total Users	581
Total Courses Enrolled	5441
Total Courses Completed	2238

ZETRON

Iowa Insider Newsletter
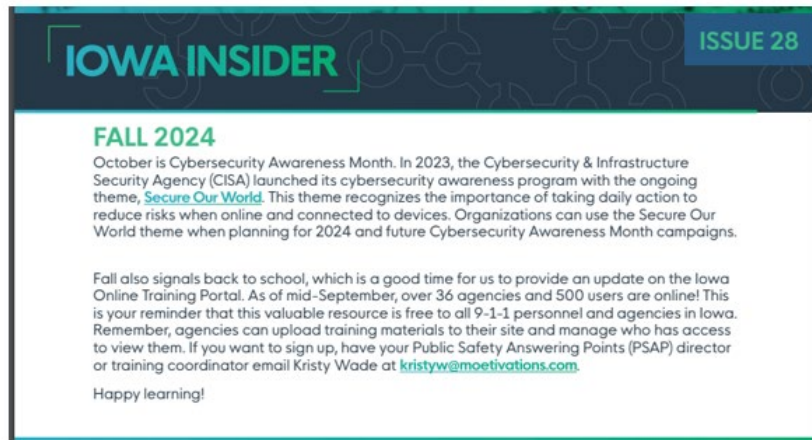
Questions?

New website: https://homelandsecurity.iowa.gov/programs/911-program/

Training Funds Request

The only training fund request was for the extension of the online learning management system through June 30th, 2025, in the amount of $8,900. Motion by Eric Dau to approve the training fund request. Seconded by Chris Jasper. All ayes. Passed.

Technical Advisory

None.

Iowa State Interoperable Communications System Board Update (Haley Nichols)

SWIC Haley Nichols had a few updates. She reminded the group that they have a Communication Leader course (COML) that will be held April 1st – 4th in Council Bluffs. There is a maximum of 30 students and registration will go live here shortly. It will be a JotForm that you fill out on their website. It is a 2-step registration process. After you fill that out and supply the prerequisites to Haley, then she will supply those to the state training officer. You will then receive an email from him, and it may come from Steve Warren or HSEMD. That email will

contain a coupon code and then you will have to register again through the FEMA website. If you have questions, or have registered and are not seeing that code, please reach out. The course documents will also be delivered to your email the week before the course.

There will also be a Communication Unit Technician course (COMT) later in the spring and that will be held in Cedar Rapids. It will be a weeklong course taught by Iowa instructors. They do not have the dates yet for that, but possibly April, May, or June.

They are also having a Tri-State COMEX tabletop in June and a functional exercise in state sometime in September that is going to be held in Dubuque. Wisconsin and Illinois will also be participating in this, working alongside Iowa, to make sure our communications work crossing borders.

Lastly, the legislative night for DPS is January 15th, and they will have the mobile command out so that our legislators can see what that vehicle looks like. Also, the annual report is done and on the website, if anybody wants to take a look.

Chris Maiers CISA Update

Chris Maiers presented the following slides:

Guide to Protect Comms Infrastructure

- Provides best practices to protect against a People's Republic of China (PRC)-affiliated threat actor that has compromised networks of major global telecommunications providers.
  - Recommended actions to quickly identify anomalous behavior, vulnerabilities and threats and to respond to a cyber incident.
  - Information to reduce existing vulnerabilities, improve secure configuration habits, and limit potential entry points.
- https://www.cisa.gov/topics/cyber-threats-and-advisories/nation-state-cyber-actors/china
- https://www.cisa.gov/resources-tools/resources/enhanced-visibility-and-hardening-guidance-communications-infrastructure

Enhanced Visibility and Hardening Guidance for Communications Infrastructure

---

Mobile Comms Best Practice Guidance

- Mobile communications practices to protect against exploitation by PRC-affiliated and other cyber threat actors.
- PRC actors identified in cyber espionage activity targeting commercial telecommunications infrastructure.
- Outlines "highly targeted" individuals who likely possess information of interest.
- Customer call records theft and private comms compromise.
- Several best practices for personnel included updated multifactor authentication and VPN suggestions.
- https://www.cisa.gov/resources-tools/resources/mobile-communications-best-practice-guidance

Insights from CISA Red Team

- Outlines recommendations for improving their cybersecurity posture based on lessons learned and key findings from an assessment.

- Key Lessons:
  - The assessed organization had insufficient technical controls to prevent and detect malicious activity.
  - The organization's staff require continuous training, support, and resources to implement secure software configurations and detect malicious activity..
  - The organization's leadership minimized the business risk of known attack vectors for the organization..
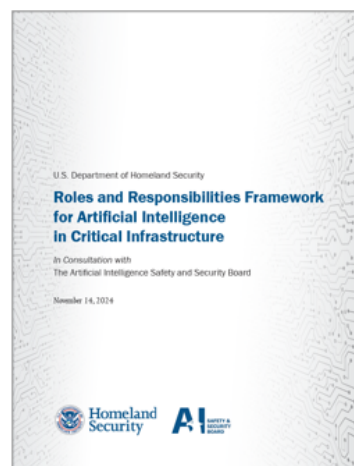
- https://www.cisa.gov/news-events/cybersecurity-advisories/aa24-326a

Framework for Safe AI Deployment

- Provides essential guidance to stakeholders across the AI supply chain.
  - Includes cloud providers and developers to critical infrastructure operators and civil society and others.

- Highlights of the Framework:
  - Collaborative Guidance: Specific actions to mitigate risks, safeguard consumer rights, and promote safe and transparent AI practices.
  - Comprehensive Coverage: Addresses vulnerabilities unique to AI in critical infrastructure, such as attacks using AI, attacks targeting AI systems, and design failures, while also supporting a "Secure by Design" approach for AI developers.

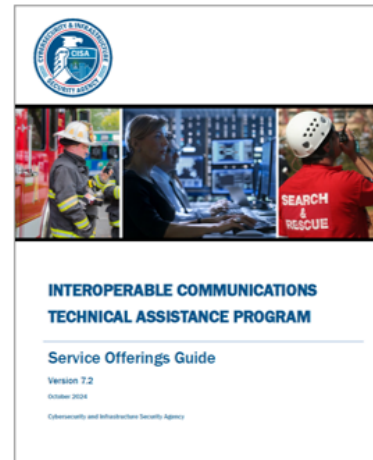- https://www.dhs.gov/news/2024/11/14/groundbreaking-framework-safe-and-secure-deployment-ai-critical-infrastructure

U.S. Department of Homeland Security

Roles and Responsibilities Framework for Artificial Intelligence in Critical Infrastructure

In Consultation with
The Artificial Intelligence Safety and Security Board

November 14, 2024

Homeland Security

Updated Technical Assistance Catalog

- Updated version released on November 18, 2024.

- PSAP Swatting Poster

- Expansion of state-sponsored courses:
  - Incident Tactical Dispatcher (INTD)
  - Information Technology Service Unit Leader (ITSL)
  - Incident Communications Manager (INCM)

- Primary Alternate, Contingency, and Emergency (PACE) Planning Toolkit

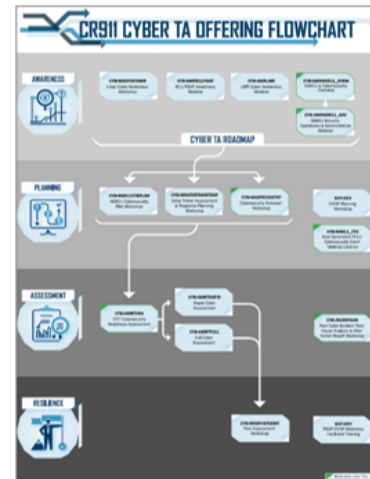- Updates to Cyber Resilient 911 Offerings & Flowchart

INTEROPERABLE COMMUNICATIONS TECHNICAL ASSISTANCE PROGRAM

Service Offerings Guide

Version 7.2

October 2024

Cybersecurity and Infrastructure Security Agency

Expanded Cyber Resilient 911 Offerings

- CR911 Offerings Include:
  - 9-1-1/PSAP Cyber Awareness Webinar (CYB-AWR911PSAP)
    - General overview & advanced operations & administration
  - LMR Cyber Awareness Webinar
  - One-Day Cyber Awareness Workshop
  - Two-Day Threat Assessment and Response Workshop
  - Full Cyber Assessment
  - Rapid Cyber Assessment
  - Post Assessment Workshop
  - Post Cyber Incident AAR

Regional News of Note

- Technical Assistance Update –
  - Scoping calls are taking place.
  - Course announcements will <u>sent</u> out soon by stakeholders.
  - Other regional areas that have submitted:
    - Kansas City – FIFA 2026 Planning and Training endorsed by Kansas and Missouri SWICs
    - FIFA-related trainings in Kansas City will be open for regional attendance.

Chris Maiers
January 9, 2025   58

34A Update

None.

Baseline Knowledge for 911 Communications

None.

Legislative Issues

None.

Information Sharing

Chair Rob Rotter had one item. He mentioned that we still have two vacancies on the 911 Council from the Iowa Peace Officers Association and the Large Iowa Telcos Association. "If you have any contacts with folks in either one of those organizations please try to encourage them and their association to appoint someone to this Council. Having two vacancies, it puts us behind every time we try to ensure that we have a quorum. They have been open for quite some time, and let's try to get those filled as soon as possible."

New Business

None.

Old Business

None.

Travel Requests

None.

Business from the Floor or Virtually / 911 Issues at the PSAPs

None.

Next meeting date will be February 13th, 2025, at 9:30 AM at the Dallas County Human Services Campus 25747 N Ave., Adel.

Chair Rob Rotter asked for a motion to adjourn the meeting. Motion made by Lynn Tazzioli. Seconded by Cara Sorrells.

Meeting adjourned at 10:13 AM.

Cara Sorrells, Secretary