

FOR IMMEDIATE RELEASE
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Contact: State Joint Information Center
515-725-3231 or HSEMDPIO@iowa.gov
Contact: Governor's Office
515-725-3518

Residents Impacted by Missouri River Flooding Urged to Report Damage

DES MOINES--The Iowa Homeland Security and Emergency Management Division is asking residents and businesses in counties along the Missouri River to begin estimating the amount of flood damage to their property. Damage information may be used to assist in the preparation of a request for federal disaster aid.

Flood-impacted residents in Woodbury, Monona, Harrison, Pottawattamie, Mills and Fremont counties, are asked to contact the Iowa Concern Hotline at 1-800-447-1985. Calls will be taken 24 hours a day, seven days a week.

Callers to the Iowa Concern Hotline should be prepared to provide information and answers to the following questions:

- Name
- Current address and phone number
- Address of flood-affected home or business
- Is this a rental property?
- Is this a primary or vacation home?
- Is the business currently open or closed due to flooding?
- Have you lost your job because of flooding?
- Do you have flood insurance?
- How many floors are flooded, including the basement?
- How deep is the water on the topmost floor that is flooded?

Flood damage to farm residences may be reported to the Iowa Concern Hotline. Damage to other agricultural buildings, equipment and property should be reported to the local office of the Farm Service Agency.

REPORTING OF DAMAGE INFORMATION IS NOT AN APPLICATION FOR ASSISTANCE. Information provided to the Iowa Concern Hotline will be kept confidential.