

**Iowa E911 Communications Council Meeting  
Wednesday, Sept. 9, 2015  
West Des Moines City Council Chambers  
West Des Moines, Iowa**

**Call to Order**

Meeting was called to order Chairperson Steven P. Ray at 9 a.m. A quorum was determined from the roll call as indicated below.

**Roll Call**

	Representative	Attendance
Iowa Association of Public Safety Communications Officers (APCO) <b>Secretary</b>	Sally Hall	Present
alternate	Cara Sorrells	
Iowa Chapter of the National Emergency Number Association (NENA)	Kirk Hundertmark	Excused
alternate	Rob Koppert	Present
Iowa State Sheriffs & Deputies Association (ISSDA)	Robert Rotter	Present
alternate	Dean Kruger	
Iowa Peace Officers Association (IPO)	George Griffith	Present
alternate	Sandy Morris	Present
Iowa Professional Firefighters (IAPFF)	Mike S. Bryant	Present
alternate	Doug Neys	
Iowa Firefighters Association (IFA)	Mark Murphy	Present
alternate	Tom Berger	
Iowa Emergency Managers Association (IEMA) <b>Vice-Chairperson</b>	Bob Seivert	Excused
alternate	Jo Duckworth	
Iowa Department of Public Safety (IDPS) <b>Chairperson</b>	Steven P. Ray	Present
alternate	Adam Buck	
Iowa Emergency Medical Services Association (IEMSA)	Rob Dehnert	Present
alternate	Paul Andorf	
Iowa Telephone Association <15,000	Daniel Nichols	Excused
alternate	Pat Snyder	Present
Iowa Telephone Association >15,000	Dan Halterman	Present
alternate	Wayne Johnson	Present
Cellular Providers	Steve Zimmer	Absent
alternate	Bill Tortoriello	Excused
PCS Providers	David Kaus	Excused
alternate	Joe Sargent	
Auditor of the State, Ex-Officio member	Warren Jenkins	Absent
<b>Staff:</b>		
Blake DeRouchey, E-911 Program Manager		Present
<b>Guests:</b>		
Lori Riley, Perry PD	Andy Buffington, Hancock County E911	
Shawn Wagner, ISICSB	Jeff Andersen, Marion County EMA/E911	
Duane Vos, Racom	Brent Long, Polk County Sheriff's Office	
Terry McClannahan, Dallas Co. Sheriff's Comm.	Doug McCasland, Warren County E911	
Suzanne Smith, IUB	Robert Palmer, Iowa League of Cities	
Mike Lauer, ICN	Tammy Rodriguez, ICN	
Randy Goddard, HSEMD	Laurie Hickok, TCS	
Diane Sefrit, SCI	Alice Fulk Wisner, Legislative Services Agency	
Guy Martino, Windstream Hosted Solutions	Amy Olson, Windstream	
Connie Hambly, Story County E911	Tony Day, CenturyLink	
Lindsey Mosher, HSEMD	Samantha Brear, Polk County EMA/E911	
Craig Allen, SWIC		

## **Introductions**

Chair Steven Ray welcomed everyone. Board members and those in attendance introduced themselves.

## **Approve the Minutes**

Motion by Rob Koppert, seconded by Mark Murphy to approve the minutes of the Aug. 12, 2015, meeting. All ayes. Motion passed.

## **Approve the Agenda**

Motion by Rob Dehnert, seconded by Rob Koppert to approve the agenda. All ayes. Motion passed.

## **State of Iowa Administrator Reports (Blake DeRouchey)**

### **911 Program Financial Reports**

No financial report as this is not the end of the quarter.

### **Program Update/NexGen 911 update**

Mr. DeRouchey spoke about the upcoming 911 training on Oct. 19 from 1:30 to 4:30 p.m. at Prairie Meadows. An email that included the agenda has been sent out to all of the contacts regarding this training.

Mr. DeRouchey – You will see published on Sept. 30 a Notice of Public Hearing for Rule Making stemming from this legislation session. That will be held Oct. 20 at 11 a.m. at our Hickman Office. (7900 Hickman). There is a lot going on those days with our Homeland Security Conference, APCO/NENA but that was when we were able to get it scheduled.

Another three counties started receiving text-to-911 or in the process of rolling it out – Floyd, Mitchell and Winneshiek. That brings the total to nine counties now that are receiving text-to-911 using GEM. We are still on target for the first quarter of 2016 to integrate the text-to-911 over the CPEs.

When text first started to roll out it was pretty cumbersome as far as the process of notifying the wireless carriers. We had to send a letter to the carriers on behalf of each of the counties – 115 letters to however many carriers there are. That's a lot of letters. The process for that has been streamlined. We now turn that information into the FCC. The FCC publishes a registry. The wireless carriers monitor that registry and then become aware through that process when a PSAP is ready to accept text-to-911. If you have a very overactive citizen who peruses that FCC website they might take note that their county appears to be able to receive text-to-911 when in reality....we are using that in a process to drive the testing and everything that goes into test 911. So you might have to answer that question if it is put out to you.

Right now a little less one half of PSAPs have migrated to SIP. I know Barb had set the deadline at the end of the year and that is still our goal to have all PSAPs migrated at that point. There is a handful in the works. This kind of rolls into the text-to-911 which we are looking at completing the first quarter next year.

One of the things we talked about in our office...we have had a couple of folks inquire about getting imagery as part of their GIS and the carryover grant. We are going to be looking at doing a statewide imagery project. Doing an immediate imagery service and then periodic flights on a rotating basis to cover the entire state. This would be a cost saving measure. Some of the quotes that have been coming letting the counties do it just for their county. This way we can share the information statewide. What was projected for this project was on the spreadsheets that were provided during the legislative session.

Samantha Brear has been hired as my assistant and will be starting Sept. 28, 2015. She will be helping with the 911 program and also taking over my former job with emergency management.

Mrs. Hall – Do you have a date when they will be doing the aerial flights for the imagery?

Mr. DeRouchey – We had a preliminary meeting late yesterday with the OCIOs office. Technology based, we had to make sure they were on board. What we want is immediate service. A drop from the company

for all of the state right away. So we have that upfront hopefully this year and then after that start the periodic flight. So it might be updated every three to four years.

Mrs. Hall – It is ideal to do it in the spring with leaf off.

Mr. DeRouchey – That is what we are negotiating for. We are looking for all of the state immediately so you have that baseline data.

Mr. Bryant – Blake do you want me to call you regarding the expense report.

Mr. DeRouchey – For those of you that weren't here last month, we have a new process for travel vouchers. I don't believe we have had outside participation in travel vouchers yet. The consensus was that everyone would get their own account. Give me a call and I will walk you through it.

Mr. Bryant – Just as long as I don't fall outside that ninety day window.

Mr. DeRouchey – That is another topic. The council has its own travel fund. It won't be any different, but it will be coming out of a different unit in 911.

Mr. Bryant – Where are we at on the outside firm to crunch the numbers from the two year study that's due?

Mr. DeRouchey – We have approval from DAS to finally sign that contract. There is some standard language that has to get through by both the vendor on behalf of the state. Part of what is holding that up is we lost our purchasing agent. So we have to go through DAS now. Hopefully we can get it signed this week.

Mr. Bryant – The deadline is coming up and it is going to have some influence on the whole discussion of the surcharge money. Didn't we set up a committee from the council to assist with that process?

Mr. DeRouchey – There were some volunteers to look over.....kind of the draft stage as well as provide some input on what they wanted to see in the report and Bob, I know, did that.

Mr. Bryant – I continue from my organization to hear from other people....where are we at on this.

#### Wireless Carryover Fund PSAP Application Approvals

Chair Ray – There are 34 grant applications. The following applications were pulled to be voted on separately due to conflict of interest: DPS Atlantic, DPS Cedar Rapids, DPS Joint Forces and Headquarters.

Allamakee County GIS – Geo Comm GIS Maintenance Services for three years. Grant request of \$12,200.

Audubon County – GeoLynx DMS GIS Data Management Tools. Grant Request of \$9,145.

Audubon County GIS – Maintenance Contract for Mapping Services. Grant request of \$6,572.

Buchanan County – Zetron MAX Dispatch Radio Console System for two positions. Grant request of \$100,000.

Buchanan County GIS – GIS Mapping update. Grant request of \$15,000.

Calhoun County – EmergiTech IP911 Upgrade two positions. Grant request of \$21,044.

Carroll County GIS – GIS Data Remediation. Grant request of \$15,000.

Cerro Gordo County – Clear Lake PD – GeoLynx Server Dispatch Mapping software and hardware. Grant request of \$62,558.

Cerro Gordo County – Sheriff's Office – GeoLynx Server Dispatch Mapping software and hardware. Grant request of \$62,558.

Clarke County – Two APC Smart UPS battery replacements and three dispatch chairs. Grant request of \$1761.87.

Clay County – Two 22" LCD Touchscreen monitors for dispatch. Grant request of \$4,038.

Davis County – Zetron MAX Dispatch Console two positions. Grant request of \$100,000.

Davis County GIS – NG911 GIS Layer Development and Updates. Grant request of \$15,000.

Delaware County – GeoLynx Server Dispatch Mapping Software. Grant request of \$96,095.

Humboldt County – NG911 PowerEdge R730 Server for GIS mapping project, wireless cell boosters, roof mount PCS antennas. Grant request of \$21,032.01.

Linn County – Marion PD – Zetron MAX NG911 Phone System three positions. Grant request of \$100,000.

Madison County – Eight laptops with mobile CAD and associated hardware, wireless service for laptops. Grant request of \$62,033.85.

Marshall County – Marshalltown PD – Upgrade Communication Center radio from EDACS to P25 Trunking, upgrade radio repeater system and add a fifth repeater, and existing maintenance agreement. Grant request of \$100,000.

Montgomery County – Avtec Scout VoIP console Equipment two position and backup laptop system. Grant request of \$100,000.

Montgomery County GIS – Development of a new address point layer. Grant request of \$9,081.

Osceola County – Mercury Dispatch Consoles, two handheld radios and one mobile radio. Grant request of \$40,946.10.

Plymouth County – XT911 IP based call handling and XMIS reporting system along with associated hardware. Grant request of \$100,000.

Plymouth County GIS – NG911 Site/Structure Layer Development and NG911 Data Updates. Grant request of \$15,000.

Pocahontas County – Replace and upgrade the standby generator and service gear for the 911 communication center. Grant request of \$72,397.50.

South Central Iowa GIS – Seven Counties – Adair, Adams, Clarke, Guthrie, Madison, Taylor and Union – NG911 GIS Updates Project. Grant request of \$98,459.

Wapello County – Ottumwa PD – Installation costs for 911 console housing equipment purchased in the 2015 grant cycle. Grant request of \$8,800.

Wapello County – Sheriff's Office – Installation costs for 911 console housing equipment purchased in the 2015 grant cycle. Grant request of \$8,800.

Webster County GIS – NG911 GIS Data Update and Site/Structure Address Point Layer Spatial Adjustment. Grant request of \$15,000.

Winnebago County – Purchase two MCC7500 Motorola consoles. Grant request of \$100,000.

Winnebago County GIS – Address Point Layer assessment and updates and a portion of the GIS maintenance services. Grant request of \$15,000.

Wright County – Purchase two MCC7500 Motorola consoles. Grant request of \$100,000.

Motion by Koppert, seconded by Dehnert to recommend for approval all of the above applications. All ayes. Motion passed.

DPS Atlantic – APX7000 Digital Portable Radios, twenty three. Grant request of \$100,000.

DPS Cedar Rapids – APX7000 Digital Portable Radios, twenty three. Grant request of \$100,000.

DPS Joint Forces Headquarters – APX7000 Digital Portable Radios, twenty three. Grant request of \$100,000.

Motion by Dehnert, seconded by Koppert to recommend for approval the three DPS applications. All ayes except Steven Ray abstained. Motion passed.

#### **Reports of Officers, Boards and Standing Committees**

##### Technical Advisory – Dave Kaus

None

##### Legislative Updates – Vice Chair Bob Seivert

None

##### Interoperability Governance Board – Iowa Statewide Interoperable Communications System Board (ISICSB) – Craig Allen

The FirstNet presentation has been in every county. Phase 2 of this process is to have meetings in each of the six Homeland Security Regions. The first meeting held was in Region 1. Rob Dehnert was elected Chair and Jason Huffman of Carroll County was elected Vice Chair. They will be the representatives of that region to the Interoperability Board on LMR and FirstNet initiatives. It was well attended. Looking forward to getting the rest of the committees established and having meetings with them. Establishing the ground rules and then they will be reporting out to the standing committee each month at our board meetings.

The FirstNet contract is a very slow process. We have setup under the stewardship of Ric Lumbard who chairs our broadband committee has setup a public/private partnership. It is interesting how concerned people are about what change will come out of this. They are still trying to figure out who they can partner with at the national level...share resources with and work with. Who the carriers are and how that rolls out in Iowa. It's no secret we can't build a network like they are talking about building without using significant public infrastructure to get that done. We are getting calls from vendors suggesting there is a technology far superior to anything that FirstNet could deliver for half the price and twice the speed.

The ISICS Board is now 19. Samantha Brear had been appointed but then was removed due to her recent change of employment and is now a state employee. Andy Buffington has also been appointed to the board.

The wrap up of the SCIP review will be on Oct. 14 from 1 to 5 p.m. In the previous SCIP there were a lot of deliverables for the E911 Council. I don't know that those are being done. I just know we removed them from the SCIP. I would encourage you to come and if there is some way we can integrate those into a collaborative effort, then we are excited to do that. But I just want to remind you guys that there is some stuff you all said that you were going to do.

The board is working on several policy statements that are in various stages of review.

**Items for Discussion**

None

**Unfinished Business**

None

**Travel Requests**

None

**Business from the Floor / 911 Issues at the PSAPs**

Mrs. Hall brought before the council about the issue of Mediacom transition to an Intrado VoIP solution and receiving an email from The Schofield Group, who provides the TN updates for Mediacom, requesting that all of the Mediacom TNs be removed from the local ALI database in Iowa County. Mrs. Hall stated that she had told Mediacom that she would not be removing the TNs as Iowa County had more information attached to get of those records than just the information that was provided by Mediacom via The Schofield Group.

Ms. Sefrit – I am continuing to be contacted to remove those TN records also but her service board said no. They did not disclose what was going on until I kept pushing.

Mrs. Hall – In the past I was able to get a file transfer from Intrado for the Windstream updates. Windstream now sends me a file directly. I would think that Mediacom through Intrado could do the same thing.

Mr. DeRouchey – Ginger from Mitchell County contacted me and I have been working with Mediacom to push Intrado to continue to provide those updates to all of the counties that maintain their own database.

Ms. Hambly – I am working on getting our synchronization complete and I am finding several Mediacom and Windstream numbers.....obviously it must be a switch or something. How do I verify those? The Mediacom numbers seem to be in the larger towns like Huxley, Story City and Nevada. Basically it's a Mediacom test number and with an address. Without actually going out and see if there's a post there or if it's underground, I'm not going to be able to tell if it's there or not. I was wondering if anyone else is coming up with this.

Mrs. Hall – I have a lot of test numbers from Mediacom in our system but I know there are not valid addresses. They have picked an address that is not an existing address. Something has to be associated with it. It falls within the MSAG. Have you requested an extract from them to do a compare because you have the right to do that?

Ms. Hambly – We got that with our TN extract but how do I know what is there in order for it to validate with the synchronization. You are almost going to have to have an address point. How do you prove that's where it's at?

Mrs. Hall – The test number?

Ms. Hambly – Yes.

Mrs. Hall – In ours it is a nonexistent address.

Ms. Hambly – So are you going to leave it without a point and it is going to error out when you synchronize it again?

Mrs. Hall – In my situation, since we maintain our own database, might be different than what yours is.

Ms. Hambly – I am really struggling to get this completed in time.

Mr. Koppert – I find this conversation interesting and it seems to be Mediacom. Have they changed the way they are doing.....because I have notice that we are getting more VoIP calls than we have ever got before. In fact our system was not setup properly to decode the address on the VoIP line so I had to have EmergiTech come in and fix that. It was a simple fix but did they change their class of service or something?

Mrs. Hall – Yes, because they said they were going to a VoIP solution with Intrado.

Ms. Hickok – Intrado's VoIP comes across the wireless network not the MSAG so you only get lat and long. I wonder if that is why they want you to pull it because it is going to come across the wireless network versus your landline now.

Mrs. Hall – They assured me that it would have all the same information.

Ms. Hickok – They have to send us the class of service. I haven't heard them loading a bunch of ESQKs. So I'm not sure how that would look. It's going to come across a different network. Not your ALI.

Ms. Hambly – I am also getting CenturyLink numbers just the CenturyLink number with an address. I don't know if there is a switch box out there on one of the green poles or....short of getting in the car and driving my county to see if all of these numbers have an underground line or switch box. I don't know who to contact. Everybody I have talked to doesn't seem to know what I am talking about.

Mr. Koppert – There has been quite a bit of changeover at CenturyLink. Butch Hancock and John O'Conner are no longer there. So a lot of our people that we dealt with are not there.

Ms. Hambly – Are we still to have the synchronization corrections made by Nov. 1?

Mr. DeRouchey – The GIS corrections have been pushed back to December.

Mr. Johnson – I'm with CenturyLink and I'm here in town. I know who does this work for ANI/ALI so I can get you some information.

Mr. Bryant – I did have a conversation with Bob a few days ago. There is a meeting coming up in the near future with a group of Senators on the funding of the 700 system as well as the surcharge formula. Again, the two year study is information that we need for good discussion on that topic. If you are on the side that you feel the majority of these funds should go to the local and not the 700 system, which obviously has to be paid for so the funds have to come from somewhere, your voice needs to be heard. As well as sources are telling me that outside the government efficiency studies, as we have faced in the past, that you will likely see a push, and maybe this is just for the rumor or maybe I'll come back and tell you I told you so, for the 911 council to be potentially something different. Whether that's under the ISICS Board. Whether that's something different. A different way where the money goes, comes in is a different process, a different formula. Again keep your ear to the wind and see what happens. The third thing is slightly outside the council but I'll just tell you the history. Many of us in the public safety area are aware of the PSOB (Public Safety Officer Benefit). There has been some stuff in the news about police officers that have been killed and Senator Grassley's office is doing some looking at the delay in payment in some of those benefits. Recently because of the firefighter that was disabled I got involved with a situation and what I have learned....I did not understand there's not just a line of duty or the education benefits for the survivor but there also includes some disability benefits under the PSOB program. I am working with Senator Grassley's office. Does anyone have some contact information for Mark Ludwig who works in public safety for the state?

Mr. Dehnert – Yes.

Mr. Bryant – I am trying to get some contact information from him. I don't have it yet. I've been told he is somewhat of a knowledgeable person on this subject. To me it falls under the category – if I can do

something to help somebody out who's come across some hard times that's kind of what I do in my idle time. I'm looking at actually starting a retirees association for our group because a lot of different things happen to a lot of different folks and they drift away. Their resources for a lot of things are never really recovered. If anybody in the police, fire, EMS whichever level has any information on this, I would be happy for anything I can learn.

Mr. Griffith – Have you contacted the COPS Program?

Mr. Bryant – I have not.

Mr. Griffith – They have worked closely with a couple of these. Unfortunately the deaths that we have had in our group.

Mr. Bryant – The article I was referencing was the Rockwell City Officer and the family and the benefit. It talked about Senator Grassley looking into it and the death and disability benefits. The firefighter I know that was recently disabled brought this to my attention.

Mr. Allen – Mike you made a comment about changes to the council. Where is that coming from because that's the first I have heard of this.

Mr. Bryant – Probably the biggest of the least funded....what's happened in the past is....under government efficiencies there was some talk a few years ago a couple three sessions ago about combining. Some things....I think it was a multipage bill. The most recent information that I came across was right before the last meeting. It was basically a group of local people and I got asked if you have heard anything about combining the council and the ISCIS Board or putting the one under the other and I said no, I haven't. The individual that told me that, said we have heard that from some of the people in the state offices. I don't know if it was under the Homeland Security group or whoever. That's just.....maybe I am violently guilty of spreading rumors here.

Mr. Allen – Well that was my fear. If it is not substantiated. I hope that is something that is not just being thrown out there.

Mr. Bryant – Because it has come up in the past, it has the potential to come up again. It was Senator Hancock's government efficiency bill that it came out in once before and there was some discussion about yes there are similarities and yes there are some uniquely different characteristics of it and the whole money thing and I'm sure....My meeting with Governor's Office back in June, supporting the bill as it was before it was vetoed, an offer was made to combine some Governor's votes, some legislative votes, interop votes, 911 votes to have some discussions about this this fall to...I really think what set the tone negatively last year was the surprise element when people read this in the Justice Bill. It set a negative tone for the whole rest of the process and I think that is where a whole lot of the anxiety came from right off the bat. In that meeting I suggested that we form a committee to have these discussions. We couldn't agree, couldn't compromise, couldn't come up with a plan – hey, at least if nothing else there wasn't any surprises and we agreed to disagree on. I think everyone was hoping the Governor or the Governor's Office would form something shortly after with a group of those people. As we were sitting around that's where the conversation came up was all the people that were at that meeting. It was some of those people it was like, hey have heard anything about this? I said I have in the past, I haven't recently. I am not saying that's going to happen or it's true. I'm just saying, I would rather know about it if the discussion is going on out there. So I throw it out as more of....Keep your ear to the wind and if you hear something to substantiate it. I'm not trying to start rumors.

Mr. Wagner – I just want to remind everybody about the RIC workshops.

Region 6 – Sept. 17 at Hawkeye Community College in Waterloo

Region 5 – Sept. 30 at Indian Hills Community College in Ottumwa

Region 4 – Oct. 13 at Southwestern Community College in Osceola

Region 3 – Oct. 29 at Western Iowa Tech Community College in Sioux City

Region 2 – Nov. 10 at the Mason City Library

If you are not seeing the emails, please contact me. It is important to make sure that you have a representative from each of your counties at the meeting. Otherwise you don't have a voice when discussing the new technologies – LMR, broadband, etc.

Mr. DeRouchey – Just a follow up regarding the GIS, Dec. 11 is when we pushed that back to. I will send that information out.

**Announcements**

Next meeting date – Wednesday, Oct. 14, 2015 at 9 a.m. in the West Des Moines City Council Chambers. The SCIP review will be in the afternoon from 1-5 p.m.

**Adjournment**

There being no further business, Chair Ray adjourned the meeting at 9:48 a.m.

Respectfully submitted,

Sally Hall, Secretary