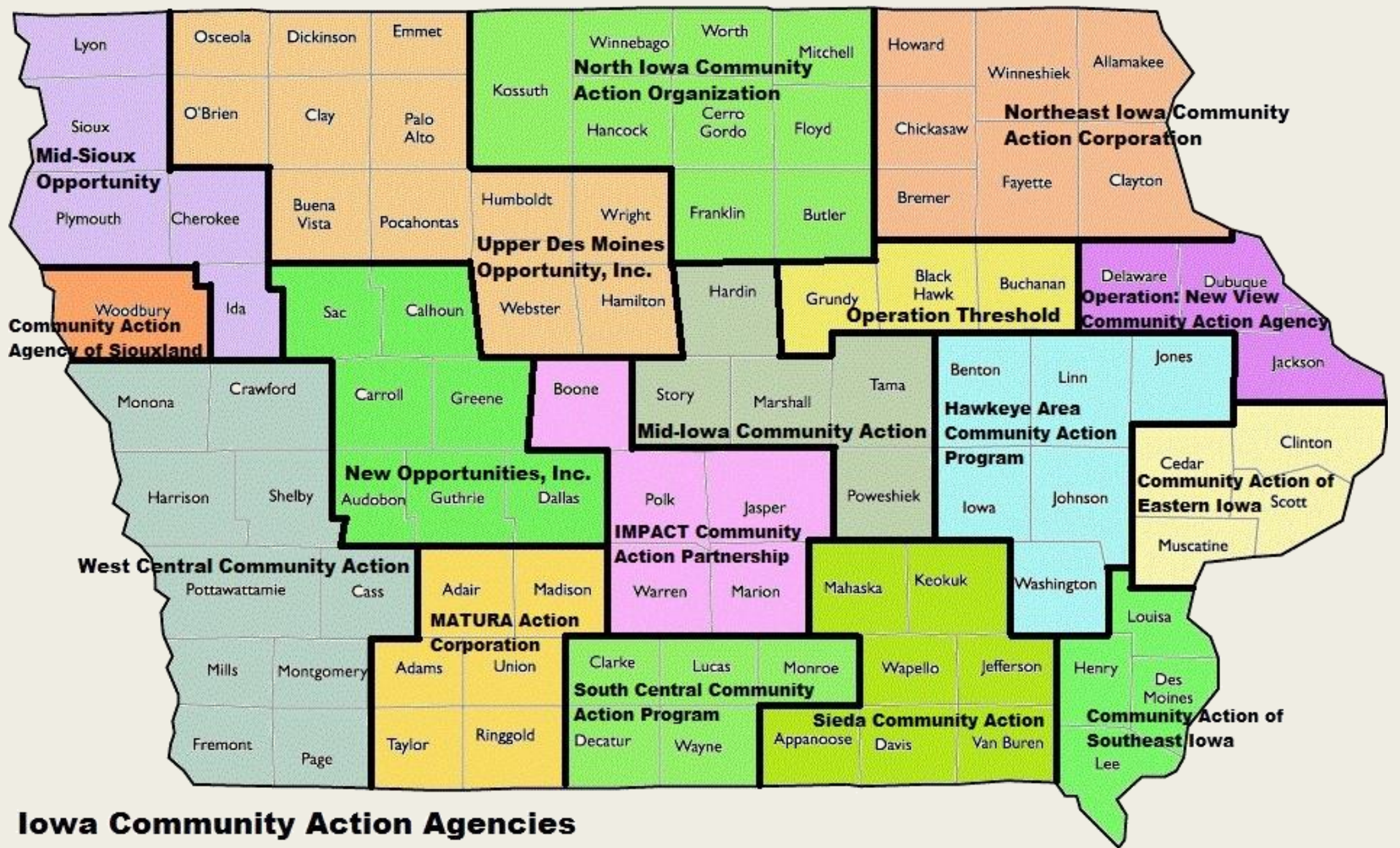


# IOWA DISASTER CASE MANAGEMENT PROGRAM





**Iowa Community Action Agencies**

*Iowa Community Action Association's mission is to be a forceful advocate in support of policies and services that address the needs of individuals and families striving for economic security.*

# Basics: Iowa Disaster Case Management (IDCM)

- No income eligibility requirements
- Disaster Case Manager is primary point of contact
- Client plays active/lead role in recovery
- Time-limited – address serious needs essential to prevent, mitigate, or overcome a disaster-related hardship, injury, or adverse condition
- Create Disaster Recovery Plan, providing guidance, advice, and referral in obtaining a service/resource
- Program closes 180 days from date of declaration

# Core Functions of Disaster Case Management

1. Engagement/Screening – establishing a mutual, trusting relationship
2. **Intake & Assessment** – determining needs, strengths, and resources
3. **Recovery Planning** – identifying goals, action steps, time table
4. **Action & Advocacy** – engaging in recovery tasks; advocacy by disaster case manager on behalf of client to secure services
5. **Monitoring** – ongoing review of disaster recovery plan and evaluation of progress
6. **Closure** - service completion



# Activation: Iowa Disaster Case Management (IDCM) & Iowa Individual Assistance Grant Program (IIAGP)

1. Local Emergency Management Coordinator calls State Homeland Security to request Individual Assistance (and Disaster Case Management)
2. Homeland contacts Governors office if assistance is going to be requested
3. Governor decides to release proclamation or denies request
4. Contracted Entity (ICAA) is notified through DHS or the Governor's proclamation (IIAGP runs for 120 days from declaration; IDCM provided for 180 days)
5. Contracted Entity notifies Community Action Agencies to begin – commence no later than the first business day following the declaration
6. DHS requests the release of funds for program from their Executive Council

# Partnerships in recovery

- ❖ Disaster Case Managers.....
- ❖ Work directly **WITH** County Emergency Management Coordinators
- ❖ Work directly **WITH** Long Term Recovery Groups
- ❖ Work alongside and refer to local, state, and national resources
  - Local
  - County
  - State
  - National Partners
  - Federal
- ❖ Make referrals to the State VOAD Unmet Needs Committee when all other resources exhausted

**Communication**

**Collaboration**

**Coordination**

**Cooperation**

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